

€ TRAINING

Implementing the lean thinking in health care



13 - 17 October 2019
Geneva (Switzerland)



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REF: S7053 DATE: 13 - 17 October 2019 Venue: Geneva (Switzerland) - Fee: 4500 Euro

Overview:

Define Lean thinking:

- Understand what your patients value.
- Create a culture of Continuous Improvement.
- Use data to drive improvement.
- Identify and eliminate waste.

Who Should Attend:

All of the following attendees will benefit from this program:

- Healthcare executives.
- Physicians.
- Nurses.
- Clinical staff.
- Industrial and management engineers.
- Laboratory and specialized healthcare services.
- Insurance company staff.
- Pharmaceutical staff.

Course content:

Practical Problem Solving and A3 Thinking:

- Introduce the Plan-Do-Check-Act PDCA formatted problem solving process.
- Create an understanding of the A3 thinking process and how it can be used in problem solving.
- Practice the process in a group setting.
- Go away with a sense of how you might use the process to improve results in your organization.

Lean Leadership and Change Management:

- Learn how to lead efforts in which tools and methods learned during can be put into practice.
- Better understand your role as a leader in Lean transformation.
- Understand Lean implementation as a change initiative.
- Return home with a sense of direction about how to improve results in your organization.
- Explain Lean principles, systems, and tools and discuss how, when, and why they apply to healthcare environments.
- Explain how implementing Lean thinking is intended to create sustainable organizational culture change.
- Describe the features and attributes of a Lean culture and the Lean Transformation Model.
- Apply Lean principles and methodologies to improve work processes and systems.
- Demonstrate effective coaching skills for developing problem-solving capabilities in others.
- Examine your own role and function pertaining.
- Analyze the application of Lean principles, systems, and tools for organizational improvement.
- Identify gaps between the current state and the desired future state of your organization or unit.