



City	Date	Program	€ TRAINING PLAN 2022
Muscat	2 Jan 6 Jan	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
SharmEl-Sheikh	2 Jan 6 Jan	Certified Sales Professional	
Dubai	2 Jan 6 Jan	Beyond Customer Service: Building a Customer Centric Organization	
Istanbul	2 Jan 6 Jan	Protocol & Event Management (Certified Event Specialist)	
Vienna	3 Jan 7 Jan	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Tbilisi	3 Jan 7 Jan	Advanced Public Relations Management for Corporations	
Lisbon	3 Jan 14 Jan	The Customer Service & Public Relations Masterclass	
Munich	3 Jan 14 Jan	The Customer Service & Public Relations Masterclass	
Munich	3 Jan 7 Jan	Planning and Managing PR Campaigns MBA	
Boston	3 Jan 7 Jan	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Rome	3 Jan 14 Jan	The Customer Service & Public Relations Masterclass	
Milan	3 Jan 7 Jan	Advanced Customer Service Management	
Paris	3 Jan 7 Jan	Value-Based Selling: Overcoming Price Objections	
Rome	3 Jan 7 Jan	Advanced Public Relations Management for Corporations	
Amman	9 Jan 13 Jan	Public Relations Management for Corporations	
Amman	9 Jan 13 Jan	Essentials of Secretary Skills (Communication and Meetings Managements)	
Dubai	9 Jan 13 Jan	Implementing and Managing a Customer Complaints System	
Manama	9 Jan 13 Jan	The Essential Skills for Public Relations Practitioners	
KualaLumpur	9 Jan 20 Jan	The Customer Service & Public Relations Masterclass	
SharmEl-Sheikh	9 Jan 13 Jan	Developing Public Relations	
Istanbul	9 Jan 13 Jan	Customer Service & Public Relations	
KualaLumpur	9 Jan 13 Jan	The Strategic Marketing Plan	
Rome	10 Jan 14 Jan	Developing Public Relations	
Ukraine	10 Jan 21 Jan	Certified Customer Service Professional	
Baku	10 Jan 14 Jan	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Geneva	10 Jan 21 Jan	The Customer Service & Public Relations Masterclass	
Lisbon	10 Jan 14 Jan	Certified Sales Professional	
Baku	10 Jan 14 Jan	Key Account Management: Establishing Profitable Customer Relationships	
Baku	10 Jan 14 Jan	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Manama	16 Jan 20 Jan	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
KualaLumpur	16 Jan 20 Jan	Advanced Customer Service Management	
Manama	16 Jan 20 Jan	Implementing and Managing a Customer Complaints System	
Dubai	16 Jan 20 Jan	The Essential Skills for Public Relations Practitioners	
Muscat	16 Jan 20 Jan	Developing Public Relations	
Casablanca	16 Jan 20 Jan	Hospitality Events and Conferences Management	
Muscat	16 Jan 20 Jan	Achieving Strategy through Leadership	
Kuwait	16 Jan 20 Jan	The Sales & Marketing Management MBA	
Istanbul	16 Jan 20 Jan	Power Selling	
Baku	17 Jan 21 Jan	Developing Public Relations	
Sydney	17 Jan 21 Jan	Public Relations & Corporate Communications	
Singapore	17 Jan 21 Jan	Achieving Strategy through Leadership	
Baku	17 Jan 21 Jan	Customer Service Excellence	

City	Date	Program	€TRAINING PLAN 2022
Rome	17 Jan 21 Jan	Strategic Sales Planning and Territory Management	
Madrid	17 Jan 21 Jan	The Strategic Marketing Plan	
Munich	17 Jan 28 Jan	Media Composer Professional Editing	
Amsterdam	17 Jan 21 Jan	Essentials of Secretary Skills (Communication and Meetings Managements)	
KualaLumpur	23 Jan 27 Jan	Value-Based Selling: Overcoming Price Objections	
Manama	23 Jan 27 Jan	Advanced Customer Service Management	
Istanbul	23 Jan 27 Jan	Advanced Public Relations Management for Corporations	
SharmEl-Sheikh	23 Jan 27 Jan	Customer Service Mindset	
Kuwait	23 Jan 27 Jan	Strategic Sales Planning and Territory Management	
Amman	23 Jan 27 Jan	The Essential Skills for Public Relations Practitioners	
Cairo	23 Jan 27 Jan	Certified Private Wealth Advisor	
Munich	24 Jan 28 Jan	Public Relations Management for Corporations	
Amsterdam	24 Jan 4 Feb	Certified Customer Service Professional	
Paris	24 Jan 28 Jan	Advanced Public Relations	
Milan	24 Jan 28 Jan	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Barcelona	24 Jan 28 Jan	Value-Based Selling: Overcoming Price Objections	
Madrid	24 Jan 4 Feb	Certified Customer Service Professional	
Baku	24 Jan 28 Jan	Public Relations & Corporate Communications	
Bangkok	24 Jan 28 Jan	Developing Public Relations	
London	24 Jan 28 Jan	Advanced Customer Service Management	
Trabzon	24 Jan 28 Jan	Advanced Office Management & Effective Administration Skills	
Manama	30 Jan 3 Feb	Public Relations and Media Skills	
Cairo	30 Jan 3 Feb	Achieving Strategy through Leadership	
KualaLumpur	30 Jan 3 Feb	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Muscat	30 Jan 3 Feb	Public Relations Management for Corporations	
Dubai	30 Jan 3 Feb	Certified Sales Professional	
Casablanca	30 Jan 3 Feb	Certified Sales Professional	
HongKong	31 Jan 4 Feb	Beyond Customer Service: Building a Customer Centric Organization	
Rome	31 Jan 4 Feb	Customer Service Excellence	
Tbilisi	31 Jan 4 Feb	The Sales & Marketing Management MBA	
CapeTown	31 Jan 4 Feb	Advanced Public Relations	
Trabzon	31 Jan 4 Feb	Advanced Customer Service Management	
Rome	31 Jan 4 Feb	Public Relations and Media Skills	
Trabzon	31 Jan 4 Feb	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Geneva	31 Jan 4 Feb	Advanced Public Relations Management for Corporations	
Madrid	31 Jan 4 Feb	Certified Private Wealth Advisor	
Barcelona	31 Jan 4 Feb	Certified Sales Professional	
Cairo	6 Feb 10 Feb	Advanced Customer Service Management	
Istanbul	6 Feb 10 Feb	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Kuwait	6 Feb 10 Feb	Public Relations & Corporate Communications	
Cairo	6 Feb 10 Feb	Strategic Sales Planning and Territory Management	
Amsterdam	7 Feb 11 Feb	Strategic Sales Planning and Territory Management	
Baku	7 Feb 11 Feb	Power Selling	

City	Date	Program	€TRAINING PLAN 2022
London	7 Feb 11 Feb	Advanced Public Relations Management for Corporations	
HongKong	7 Feb 11 Feb	The Sales & Marketing Management MBA	
Trabzon	7 Feb 11 Feb	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Boston	7 Feb 11 Feb	The Sales & Marketing Management MBA	
Jakarta	7 Feb 11 Feb	Advanced Office Management & Effective Administration Skills	
Baku	7 Feb 11 Feb	Planning and Managing PR Campaigns MBA	
Rome	7 Feb 11 Feb	Hospitality Events and Conferences Management	
Geneva	7 Feb 11 Feb	Hospitality Events and Conferences Management	
Kuwait	13 Feb 17 Feb	Advanced Public Relations	
KualaLumpur	13 Feb 17 Feb	Public Relations Management for Corporations	
KualaLumpur	13 Feb 17 Feb	Developing Public Relations	
Dubai	13 Feb 24 Feb	The Customer Service & Public Relations Masterclass	
Manama	13 Feb 17 Feb	Achieving Strategy through Leadership	
KualaLumpur	13 Feb 17 Feb	The Essential Skills for Public Relations Practitioners	
Lisbon	14 Feb 18 Feb	Advanced Office Management & Effective Administration Skills	
Singapore	14 Feb 18 Feb	Customer Service Excellence	
Lisbon	14 Feb 18 Feb	Customer Service & Public Relations	
Geneva	14 Feb 18 Feb	Customer Service & Public Relations	
Paris	14 Feb 18 Feb	Customer Service Excellence	
Geneva	14 Feb 18 Feb	Achieving Strategy through Leadership	
Rome	14 Feb 18 Feb	Protocol & Event Management (Certified Event Specialist)	
Singapore	14 Feb 18 Feb	Strategic Sales Planning and Territory Management	
Trabzon	14 Feb 18 Feb	Beyond Customer Service: Building a Customer Centric Organization	
London	14 Feb 25 Feb	Certified Customer Service Professional	
Trabzon	14 Feb 18 Feb	The Strategic Marketing Plan	
Milan	14 Feb 18 Feb	Customer Service Mindset	
Muscat	20 Feb 24 Feb	Beyond Customer Service: Building a Customer Centric Organization	
Istanbul	20 Feb 24 Feb	Developing Public Relations	
Manama	20 Feb 3 Mar	Certified Customer Service Professional	
Muscat	20 Feb 24 Feb	Public Relations and Media Skills	
Istanbul	20 Feb 24 Feb	The Sales & Marketing Management MBA	
Istanbul	20 Feb 24 Feb	Customer Service Excellence	
Istanbul	20 Feb 24 Feb	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Geneva	21 Feb 25 Feb	Certified Sales Professional	
Trabzon	21 Feb 4 Mar	The Customer Service & Public Relations Masterclass	
Singapore	21 Feb 25 Feb	Public Relations and Media Skills	
Paris	21 Feb 25 Feb	Strategic Sales Planning and Territory Management	
CapeTown	21 Feb 25 Feb	Hospitality Events and Conferences Management	
Tbilisi	21 Feb 25 Feb	The Strategic Marketing Plan	
London	21 Feb 25 Feb	Beyond Customer Service: Building a Customer Centric Organization	
London	21 Feb 25 Feb	Achieving Strategy through Leadership	
Casablanca	27 Feb 3 Mar	Customer Service Mindset	
Manama	27 Feb 3 Mar	Advanced Public Relations Management for Corporations	
Manama	27 Feb 10 Mar	Media Composer Professional Editing	

City	Date	Program	€ TRAINING PLAN 2022
Istanbul	27 Feb 10 Mar	The Customer Service & Public Relations Masterclass	
Manama	27 Feb 3 Mar	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Casablanca	27 Feb 10 Mar	Media Composer Professional Editing	
Boston	28 Feb 4 Mar	Certified Sales Professional	
Paris	28 Feb 4 Mar	Certified Sales Professional	
HongKong	28 Feb 4 Mar	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Amsterdam	28 Feb 4 Mar	The Sales & Marketing Management MBA	
Tbilisi	28 Feb 4 Mar	Hospitality Events and Conferences Management	
Boston	28 Feb 4 Mar	Advanced Public Relations Management for Corporations	
Boston	28 Feb 4 Mar	Achieving Excellence in Customer Service - Providing a Quality Service	
SharmEl-Sheikh	6 Mar 10 Mar	Value-Based Selling: Overcoming Price Objections	
KualaLumpur	6 Mar 10 Mar	The Sales & Marketing Management MBA	
Cairo	6 Mar 10 Mar	Public Relations & Corporate Communications	
Manama	6 Mar 17 Mar	Media Composer Professional Editing	
Casablanca	6 Mar 10 Mar	Planning and Managing PR Campaigns MBA	
KualaLumpur	6 Mar 10 Mar	Customer Service & Public Relations	
Kuwait	6 Mar 10 Mar	Certified Private Wealth Advisor	
London	7 Mar 11 Mar	Advanced Office Management & Effective Administration Skills	
Boston	7 Mar 18 Mar	Certified Customer Service Professional	
Jakarta	7 Mar 18 Mar	Certified Customer Service Professional	
Amsterdam	7 Mar 11 Mar	Protocol & Event Management (Certified Event Specialist)	
Baku	7 Mar 18 Mar	The Customer Service & Public Relations Masterclass	
Trabzon	7 Mar 11 Mar	Implementing and Managing a Customer Complaints System	
Munich	7 Mar 11 Mar	Advanced Public Relations Management for Corporations	
Barcelona	7 Mar 11 Mar	Essentials of Secretary Skills (Communication and Meetings Managements)	
Istanbul	13 Mar 17 Mar	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
KualaLumpur	13 Mar 17 Mar	Hospitality Events and Conferences Management	
Casablanca	13 Mar 24 Mar	Certified Customer Service Professional	
Dubai	13 Mar 17 Mar	Strategic Sales Planning and Territory Management	
Istanbul	13 Mar 17 Mar	Public Relations and Media Skills	
KualaLumpur	13 Mar 24 Mar	Certified Customer Service Professional	
KualaLumpur	13 Mar 17 Mar	Beyond Customer Service: Building a Customer Centric Organization	
Dusseldorf	14 Mar 18 Mar	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Tbilisi	14 Mar 18 Mar	Achieving Excellence in Customer Service - Providing a Quality Service	
Geneva	14 Mar 18 Mar	Developing Public Relations	
Tbilisi	14 Mar 18 Mar	Developing Public Relations	
Amsterdam	14 Mar 18 Mar	Hospitality Events and Conferences Management	
Munich	14 Mar 18 Mar	Advanced Office Management & Effective Administration Skills	
Milan	14 Mar 18 Mar	Customer Service & Public Relations	
Manama	20 Mar 24 Mar	Value-Based Selling: Overcoming Price Objections	
Cairo	20 Mar 24 Mar	Customer Service Excellence	
Manama	20 Mar 24 Mar	Planning and Managing PR Campaigns MBA	
Cairo	20 Mar 24 Mar	Public Relations Management for Corporations	

City	Date	Program	€ TRAINING PLAN 2022
Muscat	20 Mar - 24 Mar	Customer Service Mindset	
Cairo	20 Mar - 24 Mar	The Sales & Marketing Management MBA	
Boston	21 Mar - 1 Apr	Media Composer Professional Editing	
Boston	21 Mar - 25 Mar	Developing Public Relations	
Boston	21 Mar - 25 Mar	Advanced Public Relations	
Baku	21 Mar - 25 Mar	Certified Private Wealth Advisor	
Amsterdam	21 Mar - 25 Mar	Customer Service Mindset	
Madrid	21 Mar - 25 Mar	Advanced Public Relations	
London	21 Mar - 25 Mar	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Dusseldorf	21 Mar - 25 Mar	Certified Sales Professional	
Amsterdam	21 Mar - 25 Mar	Power Selling	
Madrid	21 Mar - 25 Mar	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Kuwait	27 Mar - 31 Mar	Public Relations Management for Corporations	
Manama	27 Mar - 31 Mar	The Strategic Marketing Plan	
Amman	27 Mar - 31 Mar	Customer Service & Public Relations	
Cairo	27 Mar - 31 Mar	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Casablanca	27 Mar - 31 Mar	Developing Public Relations	
Kuwait	27 Mar - 31 Mar	Planning and Managing PR Campaigns MBA	
Istanbul	27 Mar - 7 Apr	Certified Customer Service Professional	
CapeTown	28 Mar - 1 Apr	Achieving Excellence in Customer Service - Providing a Quality Service	
Barcelona	28 Mar - 1 Apr	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
London	28 Mar - 1 Apr	Advanced Public Relations Management for Corporations	
Boston	28 Mar - 1 Apr	Advanced Customer Service Management	
London	28 Mar - 1 Apr	Value-Based Selling: Overcoming Price Objections	
Tbilisi	28 Mar - 8 Apr	Certified Customer Service Professional	
Madrid	28 Mar - 1 Apr	Achieving Excellence in Customer Service - Providing a Quality Service	
London	28 Mar - 1 Apr	Protocol & Event Management (Certified Event Specialist)	
Cairo	3 Apr - 7 Apr	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Cairo	3 Apr - 7 Apr	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Manama	3 Apr - 7 Apr	Certified Sales Professional	
SharmEl-Sheikh	3 Apr - 7 Apr	Customer Service & Public Relations	
Manama	3 Apr - 7 Apr	The Sales & Marketing Management MBA	
Istanbul	3 Apr - 7 Apr	Power Selling	
Jakarta	4 Apr - 15 Apr	Media Composer Professional Editing	
Trabzon	4 Apr - 8 Apr	Achieving Strategy through Leadership	
Paris	4 Apr - 15 Apr	Media Composer Professional Editing	
Boston	4 Apr - 8 Apr	The Strategic Marketing Plan	
Madrid	4 Apr - 8 Apr	Achieving Strategy through Leadership	
Paris	4 Apr - 8 Apr	Certified Private Wealth Advisor	
London	4 Apr - 8 Apr	Achieving Excellence in Customer Service - Providing a Quality Service	
Madrid	4 Apr - 8 Apr	Power Selling	
Manama	10 Apr - 14 Apr	Strategic Sales Planning and Territory Management	

City	Date	Program	€TRAINING PLAN 2022
Cairo	10 Apr 14 Apr	Certified Sales Professional	
Manama	10 Apr 14 Apr	Implementing and Managing a Customer Complaints System	
Dubai	10 Apr 14 Apr	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Kuwait	10 Apr 21 Apr	Media Composer Professional Editing	
Dubai	10 Apr 14 Apr	Advanced Public Relations Management for Corporations	
SharmEl-Sheikh	10 Apr 14 Apr	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
SharmEl-Sheikh	10 Apr 14 Apr	Power Selling	
Muscat	10 Apr 14 Apr	Hospitality Events and Conferences Management	
SharmEl-Sheikh	10 Apr 14 Apr	Developing Public Relations	
London	11 Apr 15 Apr	The Strategic Marketing Plan	
Baku	11 Apr 15 Apr	The Essential Skills for Public Relations Practitioners	
Milan	11 Apr 15 Apr	Developing Public Relations	
London	11 Apr 22 Apr	Media Composer Professional Editing	
Paris	11 Apr 15 Apr	Developing Public Relations	
CapeTown	11 Apr 15 Apr	The Sales & Marketing Management MBA	
Baku	11 Apr 15 Apr	Achieving Excellence in Customer Service - Providing a Quality Service	
Amsterdam	11 Apr 15 Apr	Certified Private Wealth Advisor	
Tbilisi	11 Apr 15 Apr	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Istanbul	17 Apr 21 Apr	Planning and Managing PR Campaigns MBA	
Cairo	17 Apr 21 Apr	Advanced Public Relations Management for Corporations	
Dubai	17 Apr 21 Apr	Protocol & Event Management (Certified Event Specialist)	
KualaLumpur	17 Apr 21 Apr	Protocol & Event Management (Certified Event Specialist)	
Manama	17 Apr 21 Apr	Public Relations Management for Corporations	
Istanbul	17 Apr 21 Apr	Value-Based Selling: Overcoming Price Objections	
Boston	18 Apr 22 Apr	Customer Service Excellence	
Rome	18 Apr 22 Apr	Planning and Managing PR Campaigns MBA	
Rome	18 Apr 22 Apr	Beyond Customer Service: Building a Customer Centric Organization	
Munich	18 Apr 22 Apr	Certified Sales Professional	
Milan	18 Apr 22 Apr	Key Account Management: Establishing Profitable Customer Relationships	
Ukraine	18 Apr 22 Apr	Beyond Customer Service: Building a Customer Centric Organization	
Geneva	18 Apr 22 Apr	Customer Service Mindset	
London	18 Apr 22 Apr	Public Relations & Corporate Communications	
Geneva	18 Apr 22 Apr	Value-Based Selling: Overcoming Price Objections	
Manama	24 Apr 28 Apr	Advanced Office Management & Effective Administration Skills	
Manama	24 Apr 28 Apr	Protocol & Event Management (Certified Event Specialist)	
Cairo	24 Apr 28 Apr	Strategic Sales Planning and Territory Management	
Cairo	24 Apr 28 Apr	Developing Public Relations	
Kuwait	24 Apr 28 Apr	Advanced Public Relations Management for Corporations	
Manama	24 Apr 28 Apr	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Amman	24 Apr 28 Apr	Implementing and Managing a Customer Complaints System	
Amsterdam	25 Apr 29 Apr	Public Relations Management for Corporations	
Trabzon	25 Apr 29 Apr	Achieving Excellence in Customer Service - Providing a Quality Service	
Milan	25 Apr 29 Apr	Beyond Customer Service: Building a Customer Centric Organization	

City	Date	Program	€TRAINING PLAN 2022
Baku	25 Apr - 29 Apr	Public Relations & Corporate Communications	
Munich	25 Apr - 29 Apr	The Sales & Marketing Management MBA	
Paris	25 Apr - 29 Apr	Planning and Managing PR Campaigns MBA	
HongKong	25 Apr - 29 Apr	Public Relations Management for Corporations	
Barcelona	25 Apr - 29 Apr	Achieving Strategy through Leadership	
Amsterdam	25 Apr - 29 Apr	The Strategic Marketing Plan	
Geneva	25 Apr - 29 Apr	Essentials of Secretary Skills (Communication and Meetings Managements)	
Amman	1 May - 5 May	Power Selling	
Amman	1 May - 5 May	Public Relations and Media Skills	
Casablanca	1 May - 5 May	Advanced Office Management & Effective Administration Skills	
Casablanca	1 May - 5 May	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Amman	1 May - 5 May	Public Relations & Corporate Communications	
SharmEl-Sheikh	1 May - 12 May	Certified Customer Service Professional	
KualaLumpur	1 May - 5 May	Achieving Excellence in Customer Service - Providing a Quality Service	
Milan	2 May - 6 May	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Boston	2 May - 6 May	Implementing and Managing a Customer Complaints System	
Tbilisi	2 May - 6 May	Public Relations Management for Corporations	
Paris	2 May - 6 May	Public Relations Management for Corporations	
Baku	2 May - 6 May	Power Selling	
Trabzon	2 May - 6 May	Power Selling	
Singapore	2 May - 13 May	The Customer Service & Public Relations Masterclass	
Munich	2 May - 6 May	Beyond Customer Service: Building a Customer Centric Organization	
Madrid	2 May - 6 May	Customer Service Mindset	
Madrid	2 May - 6 May	Implementing and Managing a Customer Complaints System	
Jakarta	2 May - 6 May	Essentials of Secretary Skills (Communication and Meetings Managements)	
Baku	2 May - 6 May	Hospitality Events and Conferences Management	
Dubai	8 May - 12 May	Value-Based Selling: Overcoming Price Objections	
Casablanca	8 May - 12 May	Public Relations Management for Corporations	
Cairo	8 May - 12 May	Advanced Customer Service Management	
Muscat	8 May - 12 May	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Istanbul	8 May - 12 May	Public Relations & Corporate Communications	
Cairo	8 May - 12 May	Hospitality Events and Conferences Management	
Istanbul	8 May - 12 May	Customer Service & Public Relations	
Casablanca	8 May - 12 May	The Essential Skills for Public Relations Practitioners	
London	9 May - 13 May	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Ukraine	9 May - 13 May	The Strategic Marketing Plan	
Tbilisi	9 May - 13 May	Public Relations and Media Skills	
Baku	9 May - 13 May	Customer Service Excellence	
Baku	9 May - 13 May	Customer Service & Public Relations	
Madrid	9 May - 13 May	Customer Service & Public Relations	
London	9 May - 13 May	The Essential Skills for Public Relations Practitioners	
Paris	9 May - 13 May	Strategic Sales Planning and Territory Management	
London	9 May - 13 May	Beyond Customer Service: Building a Customer Centric Organization	

City	Date		Program	€TRAINING PLAN 2022
Manama	15 May	19 May	Value-Based Selling: Overcoming Price Objections	
Kuwait	15 May	19 May	Planning and Managing PR Campaigns MBA	
KualaLumpur	15 May	19 May	Beyond Customer Service: Building a Customer Centric Organization	
Amman	15 May	19 May	Hospitality Events and Conferences Management	
Manama	15 May	19 May	Developing Public Relations	
Cairo	15 May	19 May	Certified Sales Professional	
Dubai	15 May	19 May	Strategic Sales Planning and Territory Management	
KualaLumpur	15 May	19 May	Public Relations & Corporate Communications	
Barcelona	16 May	20 May	Advanced Public Relations Management for Corporations	
Paris	16 May	27 May	Media Composer Professional Editing	
Amsterdam	16 May	20 May	The Sales & Marketing Management MBA	
HongKong	16 May	20 May	Planning and Managing PR Campaigns MBA	
Trabzon	16 May	20 May	Planning and Managing PR Campaigns MBA	
Paris	16 May	20 May	Customer Service Excellence	
Paris	16 May	20 May	Certified Private Wealth Advisor	
Trabzon	16 May	20 May	The Strategic Marketing Plan	
Boston	16 May	20 May	Strategic Sales Planning and Territory Management	
Manama	22 May	26 May	Advanced Customer Service Management	
Casablanca	22 May	26 May	Customer Service Excellence	
KualaLumpur	22 May	26 May	Public Relations and Media Skills	
Muscat	22 May	26 May	Customer Service Mindset	
Cairo	22 May	26 May	Essentials of Secretary Skills (Communication and Meetings Managements)	
Cairo	22 May	26 May	Customer Service & Public Relations	
Istanbul	22 May	26 May	Implementing and Managing a Customer Complaints System	
Istanbul	22 May	26 May	Advanced Public Relations Management for Corporations	
Sydney	23 May	27 May	Advanced Public Relations	
Munich	23 May	27 May	Developing Public Relations	
Milan	23 May	27 May	Implementing and Managing a Customer Complaints System	
Madrid	23 May	27 May	Achieving Excellence in Customer Service - Providing a Quality Service	
Amsterdam	23 May	3 Jun	The Customer Service & Public Relations Masterclass	
Ukraine	23 May	27 May	The Essential Skills for Public Relations Practitioners	
London	23 May	27 May	Advanced Public Relations	
Baku	23 May	3 Jun	Media Composer Professional Editing	
Trabzon	23 May	27 May	Advanced Public Relations Management for Corporations	
Boston	23 May	27 May	Public Relations Management for Corporations	
Istanbul	29 May	9 Jun	Certified Customer Service Professional	
KualaLumpur	29 May	2 Jun	Power Selling	
SharmEl-Sheikh	29 May	2 Jun	Customer Service Excellence	
Manama	29 May	2 Jun	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
KualaLumpur	29 May	2 Jun	Advanced Office Management & Effective Administration Skills	
Manama	29 May	2 Jun	Achieving Excellence in Customer Service - Providing a Quality Service	
Baku	30 May	3 Jun	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Trabzon	30 May	3 Jun	The Sales & Marketing Management MBA	
Ukraine	30 May	3 Jun	Essentials of Secretary Skills (Communication and Meetings Managements)	

City	Date	Program	€ TRAINING PLAN 2022
Munich	30 May 3 Jun	Achieving Strategy through Leadership	
Madrid	30 May 3 Jun	Key Account Management: Establishing Profitable Customer Relationships	
Paris	30 May 10 Jun	The Customer Service & Public Relations Masterclass	
Baku	30 May 3 Jun	Achieving Strategy through Leadership	
Amsterdam	30 May 3 Jun	Power Selling	
Lisbon	30 May 3 Jun	Certified Private Wealth Advisor	
Tbilisi	30 May 10 Jun	Media Composer Professional Editing	
Geneva	30 May 10 Jun	The Customer Service & Public Relations Masterclass	
Madrid	30 May 3 Jun	Achieving Strategy through Leadership	
London	30 May 3 Jun	Essentials of Secretary Skills (Communication and Meetings Managements)	
Boston	30 May 3 Jun	Planning and Managing PR Campaigns MBA	
Manama	5 Jun 9 Jun	Power Selling	
KualaLumpur	5 Jun 9 Jun	Value-Based Selling: Overcoming Price Objections	
Muscat	5 Jun 9 Jun	Certified Sales Professional	
Istanbul	5 Jun 16 Jun	Media Composer Professional Editing	
Amman	5 Jun 9 Jun	Protocol & Event Management (Certified Event Specialist)	
Amman	5 Jun 16 Jun	Media Composer Professional Editing	
Dubai	5 Jun 16 Jun	Media Composer Professional Editing	
Geneva	6 Jun 10 Jun	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
London	6 Jun 10 Jun	Power Selling	
Paris	6 Jun 10 Jun	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Tbilisi	6 Jun 10 Jun	Achieving Strategy through Leadership	
Rome	6 Jun 10 Jun	The Essential Skills for Public Relations Practitioners	
Baku	6 Jun 10 Jun	Essentials of Secretary Skills (Communication and Meetings Managements)	
Boston	6 Jun 10 Jun	Certified Sales Professional	
Tbilisi	6 Jun 10 Jun	The Essential Skills for Public Relations Practitioners	
Barcelona	6 Jun 10 Jun	Achieving Excellence in Customer Service - Providing a Quality Service	
HongKong	6 Jun 10 Jun	Implementing and Managing a Customer Complaints System	
Amsterdam	6 Jun 10 Jun	Value-Based Selling: Overcoming Price Objections	
SharmEl-Sheikh	12 Jun 16 Jun	Achieving Strategy through Leadership	
Manama	12 Jun 23 Jun	The Customer Service & Public Relations Masterclass	
Cairo	12 Jun 16 Jun	Planning and Managing PR Campaigns MBA	
KualaLumpur	12 Jun 23 Jun	The Customer Service & Public Relations Masterclass	
Kuwait	12 Jun 16 Jun	Public Relations Management for Corporations	
KualaLumpur	12 Jun 16 Jun	Achieving Strategy through Leadership	
Barcelona	13 Jun 24 Jun	The Customer Service & Public Relations Masterclass	
Boston	13 Jun 24 Jun	The Customer Service & Public Relations Masterclass	
Jakarta	13 Jun 17 Jun	Customer Service & Public Relations	
Jakarta	13 Jun 17 Jun	Hospitality Events and Conferences Management	
Dusseldorf	13 Jun 17 Jun	Public Relations and Media Skills	
Ukraine	13 Jun 17 Jun	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Munich	13 Jun 17 Jun	Public Relations and Media Skills	
Barcelona	13 Jun 17 Jun	The Essential Skills for Public Relations Practitioners	

City	Date	Program	€ TRAINING PLAN 2022
Jakarta	13 Jun 17 Jun	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Trabzon	13 Jun 17 Jun	Protocol & Event Management (Certified Event Specialist)	
London	13 Jun 17 Jun	Key Account Management: Establishing Profitable Customer Relationships	
Manama	19 Jun 23 Jun	Certified Sales Professional	
SharmEl-Sheikh	19 Jun 23 Jun	Beyond Customer Service: Building a Customer Centric Organization	
KualaLumpur	19 Jun 23 Jun	Achieving Excellence in Customer Service - Providing a Quality Service	
Dubai	19 Jun 23 Jun	Developing Public Relations	
KualaLumpur	19 Jun 23 Jun	Implementing and Managing a Customer Complaints System	
Kuwait	19 Jun 23 Jun	Hospitality Events and Conferences Management	
London	20 Jun 24 Jun	Value-Based Selling: Overcoming Price Objections	
London	20 Jun 24 Jun	Achieving Excellence in Customer Service - Providing a Quality Service	
Sydney	20 Jun 24 Jun	Advanced Customer Service Management	
Jakarta	20 Jun 24 Jun	Planning and Managing PR Campaigns MBA	
Amsterdam	20 Jun 24 Jun	Public Relations Management for Corporations	
Bangkok	20 Jun 24 Jun	Customer Service Excellence	
Rome	20 Jun 24 Jun	Advanced Customer Service Management	
Istanbul	26 Jun 30 Jun	Public Relations and Media Skills	
KualaLumpur	26 Jun 30 Jun	The Essential Skills for Public Relations Practitioners	
Dubai	26 Jun 30 Jun	The Strategic Marketing Plan	
SharmEl-Sheikh	26 Jun 30 Jun	Customer Service & Public Relations	
KualaLumpur	26 Jun 7 Jul	Certified Customer Service Professional	
Dubai	26 Jun 30 Jun	Beyond Customer Service: Building a Customer Centric Organization	
KualaLumpur	26 Jun 30 Jun	Customer Service & Public Relations	
Manama	26 Jun 30 Jun	Public Relations and Media Skills	
Munich	27 Jun 1 Jul	Strategic Sales Planning and Territory Management	
Sydney	27 Jun 8 Jul	Certified Customer Service Professional	
Amsterdam	27 Jun 8 Jul	Media Composer Professional Editing	
Baku	27 Jun 8 Jul	The Customer Service & Public Relations Masterclass	
Trabzon	27 Jun 1 Jul	Public Relations Management for Corporations	
Rome	27 Jun 1 Jul	Public Relations Management for Corporations	
Jakarta	27 Jun 1 Jul	Customer Service Excellence	
Boston	27 Jun 1 Jul	The Sales & Marketing Management MBA	
Rome	27 Jun 1 Jul	Hospitality Events and Conferences Management	
Rome	27 Jun 8 Jul	Media Composer Professional Editing	
Amsterdam	27 Jun 1 Jul	The Strategic Marketing Plan	
Kuwait	3 Jul 7 Jul	Advanced Office Management & Effective Administration Skills	
Kuwait	3 Jul 14 Jul	Media Composer Professional Editing	
Istanbul	3 Jul 7 Jul	Strategic Sales Planning and Territory Management	
KualaLumpur	3 Jul 7 Jul	Achieving Strategy through Leadership	
Istanbul	3 Jul 7 Jul	Implementing and Managing a Customer Complaints System	
Istanbul	3 Jul 7 Jul	Advanced Customer Service Management	
Muscat	3 Jul 7 Jul	Key Account Management: Establishing Profitable Customer Relationships	
KualaLumpur	3 Jul 7 Jul	Public Relations & Corporate Communications	
Madrid	4 Jul 8 Jul	Value-Based Selling: Overcoming Price Objections	

City	Date	Program	€ TRAINING PLAN 2022
Milan	4 Jul 8 Jul	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Amsterdam	4 Jul 8 Jul	The Essential Skills for Public Relations Practitioners	
Boston	4 Jul 8 Jul	Hospitality Events and Conferences Management	
Singapore	4 Jul 8 Jul	Hospitality Events and Conferences Management	
London	4 Jul 8 Jul	Protocol & Event Management (Certified Event Specialist)	
Tbilisi	4 Jul 8 Jul	Strategic Sales Planning and Territory Management	
Geneva	4 Jul 8 Jul	Certified Private Wealth Advisor	
London	4 Jul 8 Jul	The Essential Skills for Public Relations Practitioners	
Trabzon	4 Jul 8 Jul	Public Relations & Corporate Communications	
Casablanca	10 Jul 14 Jul	Key Account Management: Establishing Profitable Customer Relationships	
SharmEl-Sheikh	10 Jul 14 Jul	Planning and Managing PR Campaigns MBA	
Muscat	10 Jul 14 Jul	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Dubai	10 Jul 14 Jul	Essentials of Secretary Skills (Communication and Meetings Managements)	
Cairo	10 Jul 21 Jul	Certified Customer Service Professional	
Amman	10 Jul 14 Jul	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Kuwait	10 Jul 14 Jul	Certified Sales Professional	
Munich	11 Jul 15 Jul	Strategic Sales Planning and Territory Management	
CapeTown	11 Jul 15 Jul	The Strategic Marketing Plan	
Munich	11 Jul 15 Jul	Hospitality Events and Conferences Management	
Trabzon	11 Jul 15 Jul	Protocol & Event Management (Certified Event Specialist)	
Jakarta	11 Jul 15 Jul	Strategic Sales Planning and Territory Management	
Jakarta	11 Jul 15 Jul	Advanced Customer Service Management	
Paris	11 Jul 22 Jul	The Customer Service & Public Relations Masterclass	
Ukraine	11 Jul 15 Jul	Customer Service Excellence	
Milan	11 Jul 15 Jul	Public Relations and Media Skills	
Boston	11 Jul 15 Jul	Certified Sales Professional	
Casablanca	17 Jul 21 Jul	Power Selling	
Muscat	17 Jul 21 Jul	Public Relations & Corporate Communications	
Amman	17 Jul 21 Jul	Beyond Customer Service: Building a Customer Centric Organization	
Istanbul	17 Jul 21 Jul	Advanced Public Relations	
Kuwait	17 Jul 21 Jul	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Muscat	17 Jul 21 Jul	Advanced Public Relations Management for Corporations	
Istanbul	17 Jul 21 Jul	Public Relations and Media Skills	
Muscat	17 Jul 21 Jul	Achieving Excellence in Customer Service - Providing a Quality Service	
Boston	18 Jul 22 Jul	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Tbilisi	18 Jul 22 Jul	Advanced Customer Service Management	
Paris	18 Jul 22 Jul	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Tbilisi	18 Jul 22 Jul	Customer Service Excellence	
Rome	18 Jul 22 Jul	Customer Service & Public Relations	
Tbilisi	18 Jul 29 Jul	Certified Customer Service Professional	
Amsterdam	18 Jul 22 Jul	Achieving Excellence in Customer Service - Providing a Quality Service	
Sydney	18 Jul 22 Jul	Power Selling	

City	Date	Program	€ TRAINING PLAN 2022
KualaLumpur	24 Jul 28 Jul	The Essential Skills for Public Relations Practitioners	
Cairo	24 Jul 4 Aug	The Customer Service & Public Relations Masterclass	
Istanbul	24 Jul 4 Aug	The Customer Service & Public Relations Masterclass	
SharmEl-Sheikh	24 Jul 28 Jul	Advanced Office Management & Effective Administration Skills	
KualaLumpur	24 Jul 28 Jul	Customer Service & Public Relations	
Muscat	24 Jul 28 Jul	The Sales & Marketing Management MBA	
Cairo	24 Jul 28 Jul	Achieving Strategy through Leadership	
Istanbul	24 Jul 28 Jul	Beyond Customer Service: Building a Customer Centric Organization	
Dubai	24 Jul 28 Jul	Achieving Strategy through Leadership	
Istanbul	24 Jul 28 Jul	Key Account Management: Establishing Profitable Customer Relationships	
Kuwait	24 Jul 28 Jul	Public Relations and Media Skills	
Tbilisi	25 Jul 29 Jul	The Essential Skills for Public Relations Practitioners	
Jakarta	25 Jul 29 Jul	Essentials of Secretary Skills (Communication and Meetings Managements)	
London	25 Jul 29 Jul	Planning and Managing PR Campaigns MBA	
Boston	25 Jul 29 Jul	Essentials of Secretary Skills (Communication and Meetings Managements)	
Ukraine	25 Jul 29 Jul	Public Relations Management for Corporations	
Geneva	25 Jul 29 Jul	Beyond Customer Service: Building a Customer Centric Organization	
Barcelona	25 Jul 5 Aug	Certified Customer Service Professional	
Boston	25 Jul 29 Jul	Customer Service & Public Relations	
Tbilisi	25 Jul 29 Jul	Customer Service Mindset	
London	25 Jul 29 Jul	Certified Private Wealth Advisor	
Madrid	25 Jul 29 Jul	Protocol & Event Management (Certified Event Specialist)	
Cairo	31 Jul 4 Aug	Value-Based Selling: Overcoming Price Objections	
Cairo	31 Jul 4 Aug	Customer Service Mindset	
SharmEl-Sheikh	31 Jul 4 Aug	Customer Service Mindset	
Amman	31 Jul 4 Aug	Certified Sales Professional	
Dubai	31 Jul 4 Aug	Advanced Public Relations	
Cairo	31 Jul 4 Aug	Customer Service Excellence	
Cairo	31 Jul 11 Aug	Media Composer Professional Editing	
Jakarta	1 Aug 5 Aug	The Essential Skills for Public Relations Practitioners	
Trabzon	1 Aug 5 Aug	Achieving Excellence in Customer Service - Providing a Quality Service	
London	1 Aug 5 Aug	Strategic Sales Planning and Territory Management	
Rome	1 Aug 5 Aug	Certified Sales Professional	
Paris	1 Aug 5 Aug	Public Relations Management for Corporations	
London	1 Aug 5 Aug	Hospitality Events and Conferences Management	
Boston	1 Aug 5 Aug	Key Account Management: Establishing Profitable Customer Relationships	
Trabzon	1 Aug 5 Aug	Achieving Strategy through Leadership	
Istanbul	7 Aug 11 Aug	Advanced Public Relations Management for Corporations	
Dubai	7 Aug 11 Aug	Customer Service & Public Relations	
Dubai	7 Aug 11 Aug	Certified Private Wealth Advisor	
Muscat	7 Aug 11 Aug	Certified Private Wealth Advisor	
Casablanca	7 Aug 11 Aug	The Strategic Marketing Plan	
Trabzon	8 Aug 12 Aug	Customer Service & Public Relations	
London	8 Aug 12 Aug	Certified Sales Professional	
Tbilisi	8 Aug 12 Aug	The Sales & Marketing Management MBA	
London	8 Aug 12 Aug	Advanced Office Management & Effective Administration Skills	

City	Date	Program	€TRAINING PLAN 2022
Baku	8 Aug 12 Aug	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Geneva	8 Aug 12 Aug	Implementing and Managing a Customer Complaints System	
CapeTown	8 Aug 12 Aug	Implementing and Managing a Customer Complaints System	
Manama	14 Aug 18 Aug	Key Account Management: Establishing Profitable Customer Relationships	
Istanbul	14 Aug 18 Aug	Power Selling	
SharmEl-Sheikh	14 Aug 18 Aug	Hospitality Events and Conferences Management	
Kuwait	14 Aug 18 Aug	Strategic Sales Planning and Territory Management	
Istanbul	14 Aug 18 Aug	Developing Public Relations	
KualaLumpur	14 Aug 18 Aug	Hospitality Events and Conferences Management	
Manama	14 Aug 18 Aug	Advanced Public Relations Management for Corporations	
Dubai	14 Aug 18 Aug	Value-Based Selling: Overcoming Price Objections	
Amman	14 Aug 18 Aug	Planning and Managing PR Campaigns MBA	
London	15 Aug 19 Aug	Public Relations and Media Skills	
Milan	15 Aug 19 Aug	Certified Sales Professional	
Madrid	15 Aug 26 Aug	Media Composer Professional Editing	
London	15 Aug 19 Aug	Essentials of Secretary Skills (Communication and Meetings Managements)	
London	15 Aug 19 Aug	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Amsterdam	15 Aug 19 Aug	Customer Service Mindset	
Lisbon	15 Aug 19 Aug	Certified Sales Professional	
Jakarta	15 Aug 19 Aug	Beyond Customer Service: Building a Customer Centric Organization	
KualaLumpur	21 Aug 25 Aug	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Muscat	21 Aug 25 Aug	Beyond Customer Service: Building a Customer Centric Organization	
Istanbul	21 Aug 25 Aug	Value-Based Selling: Overcoming Price Objections	
Amman	21 Aug 25 Aug	Certified Private Wealth Advisor	
Muscat	21 Aug 25 Aug	Customer Service Excellence	
Kuwait	21 Aug 25 Aug	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Amman	21 Aug 25 Aug	Customer Service Excellence	
Rome	22 Aug 26 Aug	Advanced Office Management & Effective Administration Skills	
Bangkok	22 Aug 26 Aug	Key Account Management: Establishing Profitable Customer Relationships	
Paris	22 Aug 26 Aug	Implementing and Managing a Customer Complaints System	
Madrid	22 Aug 26 Aug	Essentials of Secretary Skills (Communication and Meetings Managements)	
Barcelona	22 Aug 2 Sep	The Customer Service & Public Relations Masterclass	
Barcelona	22 Aug 26 Aug	Customer Service Mindset	
Barcelona	22 Aug 2 Sep	Media Composer Professional Editing	
Madrid	22 Aug 26 Aug	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Cairo	28 Aug 1 Sep	Public Relations and Media Skills	
KualaLumpur	28 Aug 1 Sep	Public Relations Management for Corporations	
KualaLumpur	28 Aug 1 Sep	Implementing and Managing a Customer Complaints System	
KualaLumpur	28 Aug 1 Sep	Advanced Public Relations Management for Corporations	
Kuwait	28 Aug 1 Sep	Developing Public Relations	
Dubai	28 Aug 1 Sep	Achieving Excellence in Customer Service - Providing a Quality Service	
KualaLumpur	28 Aug 8 Sep	Certified Customer Service Professional	
Geneva	29 Aug 2 Sep	Advanced Office Management & Effective Administration Skills	

City	Date	Program	€ TRAINING PLAN 2022
Boston	29 Aug 2 Sep	Advanced Public Relations	
Trabzon	29 Aug 2 Sep	The Sales & Marketing Management MBA	
Geneva	29 Aug 2 Sep	Public Relations Management for Corporations	
Boston	29 Aug 2 Sep	Customer Service Mindset	
London	29 Aug 2 Sep	Developing Public Relations	
Baku	29 Aug 2 Sep	Developing Public Relations	
Baku	29 Aug 2 Sep	Achieving Excellence in Customer Service - Providing a Quality Service	
Barcelona	29 Aug 2 Sep	Planning and Managing PR Campaigns MBA	
Milan	29 Aug 2 Sep	Public Relations & Corporate Communications	
Jakarta	29 Aug 9 Sep	The Customer Service & Public Relations Masterclass	
Muscat	4 Sep 8 Sep	Developing Public Relations	
Casablanca	4 Sep 8 Sep	Public Relations & Corporate Communications	
Cairo	4 Sep 8 Sep	Power Selling	
Istanbul	4 Sep 8 Sep	Certified Private Wealth Advisor	
Muscat	4 Sep 8 Sep	Advanced Customer Service Management	
Muscat	4 Sep 8 Sep	Strategic Sales Planning and Territory Management	
SharmEl-Sheikh	4 Sep 8 Sep	The Sales & Marketing Management MBA	
Casablanca	4 Sep 8 Sep	Beyond Customer Service: Building a Customer Centric Organization	
Munich	5 Sep 9 Sep	Essentials of Secretary Skills (Communication and Meetings Managements)	
Paris	5 Sep 9 Sep	Advanced Office Management & Effective Administration Skills	
Lisbon	5 Sep 9 Sep	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Dusseldorf	5 Sep 9 Sep	Value-Based Selling: Overcoming Price Objections	
Boston	5 Sep 9 Sep	Advanced Public Relations Management for Corporations	
Munich	5 Sep 9 Sep	Planning and Managing PR Campaigns MBA	
Boston	5 Sep 9 Sep	Planning and Managing PR Campaigns MBA	
Amsterdam	5 Sep 9 Sep	Certified Sales Professional	
Baku	5 Sep 9 Sep	Hospitality Events and Conferences Management	
Rome	5 Sep 9 Sep	Customer Service Mindset	
Rome	5 Sep 9 Sep	The Sales & Marketing Management MBA	
Istanbul	11 Sep 22 Sep	The Customer Service & Public Relations Masterclass	
SharmEl-Sheikh	11 Sep 15 Sep	Value-Based Selling: Overcoming Price Objections	
Manama	11 Sep 15 Sep	Certified Sales Professional	
Manama	11 Sep 15 Sep	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Manama	11 Sep 15 Sep	Strategic Sales Planning and Territory Management	
Manama	11 Sep 22 Sep	The Customer Service & Public Relations Masterclass	
Istanbul	11 Sep 15 Sep	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Amman	11 Sep 15 Sep	Key Account Management: Establishing Profitable Customer Relationships	
Trabzon	12 Sep 16 Sep	Advanced Customer Service Management	
Amsterdam	12 Sep 16 Sep	Advanced Public Relations Management for Corporations	
Trabzon	12 Sep 16 Sep	Strategic Sales Planning and Territory Management	
Madrid	12 Sep 16 Sep	Key Account Management: Establishing Profitable Customer Relationships	
Geneva	12 Sep 16 Sep	Customer Service & Public Relations	
Baku	12 Sep 16 Sep	Advanced Customer Service Management	
Baku	12 Sep 16 Sep	Certified Sales Professional	

City	Date	Program	€ TRAINING PLAN 2022
Geneva	12 Sep - 16 Sep	Beyond Customer Service: Building a Customer Centric Organization	
Tbilisi	12 Sep - 16 Sep	Certified Sales Professional	
Trabzon	12 Sep - 23 Sep	Certified Customer Service Professional	
KualaLumpur	18 Sep - 22 Sep	The Strategic Marketing Plan	
Kuwait	18 Sep - 22 Sep	Advanced Customer Service Management	
Dubai	18 Sep - 29 Sep	The Customer Service & Public Relations Masterclass	
Kuwait	18 Sep - 22 Sep	Hospitality Events and Conferences Management	
Cairo	18 Sep - 29 Sep	Certified Customer Service Professional	
SharmEl-Sheikh	18 Sep - 22 Sep	Customer Service Excellence	
Madrid	19 Sep - 23 Sep	Value-Based Selling: Overcoming Price Objections	
Tbilisi	19 Sep - 23 Sep	Implementing and Managing a Customer Complaints System	
Rome	19 Sep - 23 Sep	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Paris	19 Sep - 23 Sep	Customer Service Mindset	
Milan	19 Sep - 30 Sep	Media Composer Professional Editing	
London	19 Sep - 23 Sep	Public Relations & Corporate Communications	
London	19 Sep - 23 Sep	Achieving Excellence in Customer Service - Providing a Quality Service	
Rome	19 Sep - 23 Sep	Advanced Public Relations Management for Corporations	
Kuwait	25 Sep - 29 Sep	Public Relations & Corporate Communications	
Kuwait	25 Sep - 29 Sep	The Strategic Marketing Plan	
Amman	25 Sep - 29 Sep	Advanced Customer Service Management	
SharmEl-Sheikh	25 Sep - 29 Sep	Public Relations & Corporate Communications	
KualaLumpur	25 Sep - 29 Sep	Achieving Excellence in Customer Service - Providing a Quality Service	
Manama	25 Sep - 29 Sep	Achieving Strategy through Leadership	
Amman	25 Sep - 29 Sep	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Amsterdam	26 Sep - 7 Oct	The Customer Service & Public Relations Masterclass	
Munich	26 Sep - 30 Sep	The Strategic Marketing Plan	
Madrid	26 Sep - 30 Sep	Advanced Public Relations Management for Corporations	
Baku	26 Sep - 30 Sep	Advanced Public Relations Management for Corporations	
Bangkok	26 Sep - 30 Sep	Beyond Customer Service: Building a Customer Centric Organization	
Amsterdam	26 Sep - 30 Sep	The Strategic Marketing Plan	
Trabzon	26 Sep - 30 Sep	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Tbilisi	26 Sep - 30 Sep	Certified Private Wealth Advisor	
CapeTown	26 Sep - 30 Sep	Advanced Office Management & Effective Administration Skills	
Amsterdam	26 Sep - 30 Sep	Customer Service Mindset	
Kuwait	2 Oct - 6 Oct	Developing Public Relations	
KualaLumpur	2 Oct - 6 Oct	Achieving Strategy through Leadership	
SharmEl-Sheikh	2 Oct - 6 Oct	Customer Service & Public Relations	
Istanbul	2 Oct - 6 Oct	Advanced Public Relations	
KualaLumpur	2 Oct - 13 Oct	Media Composer Professional Editing	
Istanbul	2 Oct - 6 Oct	Advanced Public Relations Management for Corporations	
Cairo	2 Oct - 6 Oct	The Essential Skills for Public Relations Practitioners	
Casablanca	2 Oct - 6 Oct	The Strategic Marketing Plan	
Baku	3 Oct - 7 Oct	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	

City	Date	Program	€TRAINING PLAN 2022
London	3 Oct 7 Oct	Certified Private Wealth Advisor	
Rome	3 Oct 7 Oct	Advanced Office Management & Effective Administration Skills	
Tbilisi	3 Oct 7 Oct	Protocol & Event Management (Certified Event Specialist)	
Barcelona	3 Oct 7 Oct	Value-Based Selling: Overcoming Price Objections	
London	3 Oct 7 Oct	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Boston	3 Oct 7 Oct	Value-Based Selling: Overcoming Price Objections	
Vienna	3 Oct 7 Oct	Customer Service Mindset	
Muscat	9 Oct 20 Oct	Certified Customer Service Professional	
Dubai	9 Oct 13 Oct	Advanced Public Relations Management for Corporations	
Istanbul	9 Oct 13 Oct	Power Selling	
Cairo	9 Oct 13 Oct	Essentials of Secretary Skills (Communication and Meetings Managements)	
Manama	9 Oct 13 Oct	Implementing and Managing a Customer Complaints System	
KualaLumpur	9 Oct 13 Oct	Advanced Customer Service Management	
Paris	10 Oct 14 Oct	Public Relations & Corporate Communications	
Ukraine	10 Oct 14 Oct	Achieving Strategy through Leadership	
Paris	10 Oct 21 Oct	Media Composer Professional Editing	
Trabzon	10 Oct 14 Oct	Strategic Sales Planning and Territory Management	
Bangkok	10 Oct 14 Oct	Certified Sales Professional	
Dusseldorf	10 Oct 14 Oct	Customer Service Excellence	
Trabzon	10 Oct 14 Oct	Public Relations & Corporate Communications	
Baku	10 Oct 14 Oct	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Jakarta	10 Oct 14 Oct	Developing Public Relations	
Tbilisi	10 Oct 14 Oct	Certified Private Wealth Advisor	
Boston	10 Oct 14 Oct	Achieving Strategy through Leadership	
Boston	10 Oct 14 Oct	The Strategic Marketing Plan	
Lisbon	10 Oct 14 Oct	Advanced Customer Service Management	
Manama	16 Oct 20 Oct	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Dubai	16 Oct 20 Oct	Advanced Office Management & Effective Administration Skills	
SharmEl-Sheikh	16 Oct 20 Oct	Achieving Excellence in Customer Service - Providing a Quality Service	
KualaLumpur	16 Oct 20 Oct	Public Relations & Corporate Communications	
Casablanca	16 Oct 20 Oct	Key Account Management: Establishing Profitable Customer Relationships	
Tbilisi	17 Oct 21 Oct	The Strategic Marketing Plan	
Paris	17 Oct 21 Oct	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Singapore	17 Oct 28 Oct	Media Composer Professional Editing	
Baku	17 Oct 21 Oct	The Sales & Marketing Management MBA	
Rome	17 Oct 21 Oct	Advanced Customer Service Management	
Boston	17 Oct 21 Oct	Customer Service & Public Relations	
Singapore	17 Oct 21 Oct	Certified Sales Professional	
Tbilisi	17 Oct 28 Oct	The Customer Service & Public Relations Masterclass	
Boston	17 Oct 21 Oct	Achieving Excellence in Customer Service - Providing a Quality Service	
Lisbon	17 Oct 21 Oct	Hospitality Events and Conferences Management	
Barcelona	17 Oct 21 Oct	Essentials of Secretary Skills (Communication and Meetings Managements)	
Casablanca	23 Oct 27 Oct	Developing Public Relations	

City	Date	Program	€TRAINING PLAN 2022
Cairo	23 Oct 27 Oct	The Strategic Marketing Plan	
Manama	23 Oct 27 Oct	Advanced Public Relations Management for Corporations	
KualaLumpur	23 Oct 27 Oct	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Amman	23 Oct 27 Oct	Essentials of Secretary Skills (Communication and Meetings Managements)	
Manama	23 Oct 3 Nov	Certified Customer Service Professional	
Jakarta	24 Oct 28 Oct	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
London	24 Oct 28 Oct	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Tbilisi	24 Oct 28 Oct	Customer Service Excellence	
Tbilisi	24 Oct 28 Oct	Value-Based Selling: Overcoming Price Objections	
Lisbon	24 Oct 28 Oct	Developing Public Relations	
Ukraine	24 Oct 28 Oct	Advanced Office Management & Effective Administration Skills	
Geneva	24 Oct 28 Oct	Public Relations and Media Skills	
Trabzon	24 Oct 28 Oct	The Strategic Marketing Plan	
Paris	24 Oct 28 Oct	Developing Public Relations	
Tbilisi	24 Oct 28 Oct	The Essential Skills for Public Relations Practitioners	
London	24 Oct 28 Oct	Implementing and Managing a Customer Complaints System	
Manama	30 Oct 3 Nov	Advanced Public Relations	
Dubai	30 Oct 3 Nov	Implementing and Managing a Customer Complaints System	
Cairo	30 Oct 3 Nov	Developing Public Relations	
Dubai	30 Oct 10 Nov	Certified Customer Service Professional	
Muscat	30 Oct 3 Nov	Public Relations & Corporate Communications	
Dubai	30 Oct 3 Nov	Customer Service & Public Relations	
CapeTown	31 Oct 4 Nov	Strategic Sales Planning and Territory Management	
London	31 Oct 4 Nov	Strategic Sales Planning and Territory Management	
Sydney	31 Oct 4 Nov	Certified Private Wealth Advisor	
Tbilisi	31 Oct 4 Nov	Beyond Customer Service: Building a Customer Centric Organization	
Rome	31 Oct 4 Nov	Public Relations and Media Skills	
Milan	31 Oct 4 Nov	Customer Service Mindset	
Paris	31 Oct 4 Nov	Public Relations and Media Skills	
Lisbon	31 Oct 4 Nov	Beyond Customer Service: Building a Customer Centric Organization	
Dubai	6 Nov 10 Nov	Strategic Sales Planning and Territory Management	
Dubai	6 Nov 10 Nov	Hospitality Events and Conferences Management	
Cairo	6 Nov 10 Nov	Strategic Sales Planning and Territory Management	
KualaLumpur	6 Nov 10 Nov	Planning and Managing PR Campaigns MBA	
Amman	6 Nov 10 Nov	Certified Sales Professional	
Istanbul	6 Nov 10 Nov	Strategic Sales Planning and Territory Management	
Cairo	6 Nov 10 Nov	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
SharmEl-Sheikh	6 Nov 10 Nov	Certified Sales Professional	
SharmEl-Sheikh	6 Nov 10 Nov	Advanced Office Management & Effective Administration Skills	
Trabzon	7 Nov 11 Nov	Advanced Public Relations	
Milan	7 Nov 11 Nov	Advanced Customer Service Management	
Amsterdam	7 Nov 11 Nov	Public Relations and Media Skills	
Munich	7 Nov 11 Nov	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	

City	Date	Program	€TRAINING PLAN 2022
London	7 Nov 11 Nov	Advanced Public Relations	
Trabzon	7 Nov 11 Nov	Customer Service Excellence	
Milan	7 Nov 11 Nov	Public Relations & Corporate Communications	
Geneva	7 Nov 11 Nov	Advanced Public Relations Management for Corporations	
Tbilisi	7 Nov 11 Nov	The Sales & Marketing Management MBA	
Milan	7 Nov 11 Nov	Hospitality Events and Conferences Management	
Istanbul	13 Nov 17 Nov	Key Account Management: Establishing Profitable Customer Relationships	
Muscat	13 Nov 24 Nov	Media Composer Professional Editing	
Manama	13 Nov 17 Nov	Certified Sales Professional	
Istanbul	13 Nov 24 Nov	The Customer Service & Public Relations Masterclass	
Manama	13 Nov 17 Nov	Achieving Strategy through Leadership	
KualaLumpur	13 Nov 17 Nov	Achieving Strategy through Leadership	
Cairo	13 Nov 17 Nov	Essentials of Secretary Skills (Communication and Meetings Managements)	
Amsterdam	14 Nov 18 Nov	Power Selling	
Milan	14 Nov 18 Nov	Implementing and Managing a Customer Complaints System	
Madrid	14 Nov 18 Nov	Achieving Strategy through Leadership	
Madrid	14 Nov 18 Nov	The Essential Skills for Public Relations Practitioners	
London	14 Nov 25 Nov	The Customer Service & Public Relations Masterclass	
Rome	14 Nov 18 Nov	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
London	14 Nov 18 Nov	Essentials of Secretary Skills (Communication and Meetings Managements)	
Paris	14 Nov 18 Nov	Advanced Public Relations	
Geneva	14 Nov 18 Nov	Power Selling	
Dubai	20 Nov 24 Nov	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Kuwait	20 Nov 24 Nov	Advanced Public Relations	
KualaLumpur	20 Nov 24 Nov	Customer Service Mindset	
Istanbul	20 Nov 24 Nov	Public Relations Management for Corporations	
Istanbul	20 Nov 24 Nov	Achieving Excellence in Customer Service - Providing a Quality Service	
Kuwait	20 Nov 1 Dec	The Customer Service & Public Relations Masterclass	
KualaLumpur	20 Nov 24 Nov	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Jakarta	21 Nov 25 Nov	Protocol & Event Management (Certified Event Specialist)	
Ukraine	21 Nov 25 Nov	Hospitality Events and Conferences Management	
Boston	21 Nov 25 Nov	Developing Public Relations	
Milan	21 Nov 25 Nov	Planning and Managing PR Campaigns MBA	
Jakarta	21 Nov 25 Nov	Achieving Excellence in Customer Service - Providing a Quality Service	
London	21 Nov 25 Nov	Strategic Sales Planning and Territory Management	
Jakarta	21 Nov 25 Nov	Customer Service & Public Relations	
London	21 Nov 25 Nov	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Singapore	21 Nov 25 Nov	Public Relations & Corporate Communications	
SharmEl-Sheikh	27 Nov 1 Dec	Certified Private Wealth Advisor	
SharmEl-Sheikh	27 Nov 8 Dec	Media Composer Professional Editing	
Dubai	27 Nov 1 Dec	Advanced Customer Service Management	
Manama	27 Nov 1 Dec	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	

City	Date	Program	€ TRAINING PLAN 2022
Dubai	27 Nov 1 Dec	New Product Launch Using Marketing Communication: Proven Strategies and Techniques	
Manama	27 Nov 1 Dec	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Cairo	27 Nov 1 Dec	Protocol & Event Management (Certified Event Specialist)	
KualaLumpur	27 Nov 1 Dec	Key Account Management: Establishing Profitable Customer Relationships	
Baku	28 Nov 2 Dec	Public Relations and Media Skills	
Madrid	28 Nov 2 Dec	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Madrid	28 Nov 2 Dec	Implementing and Managing a Customer Complaints System	
Tbilisi	28 Nov 2 Dec	Advanced Public Relations Management for Corporations	
London	28 Nov 2 Dec	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
Madrid	28 Nov 2 Dec	Public Relations & Corporate Communications	
Tbilisi	28 Nov 2 Dec	Advanced Office Management & Effective Administration Skills	
Baku	28 Nov 2 Dec	Achieving Excellence in Customer Service - Providing a Quality Service	
Geneva	28 Nov 2 Dec	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Ukraine	28 Nov 2 Dec	Public Relations and Media Skills	
Amman	4 Dec 15 Dec	Media Composer Professional Editing	
Amman	4 Dec 8 Dec	Developing Public Relations	
Kuwait	4 Dec 8 Dec	Essentials of Secretary Skills (Communication and Meetings Managements)	
Muscat	4 Dec 8 Dec	Value-Based Selling: Overcoming Price Objections	
Kuwait	4 Dec 8 Dec	Achieving Strategy through Leadership	
Cairo	4 Dec 8 Dec	Power Selling	
Tbilisi	5 Dec 9 Dec	Developing Public Relations	
Rome	5 Dec 16 Dec	Media Composer Professional Editing	
Boston	5 Dec 9 Dec	Value-Based Selling: Overcoming Price Objections	
Amsterdam	5 Dec 9 Dec	Certified Private Wealth Advisor	
London	5 Dec 9 Dec	Advanced Office Management & Effective Administration Skills	
London	5 Dec 9 Dec	Achieving Strategy through Leadership	
Madrid	5 Dec 9 Dec	Customer Service Excellence	
Paris	5 Dec 9 Dec	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
Lisbon	5 Dec 9 Dec	Implementing and Managing a Customer Complaints System	
Milan	5 Dec 9 Dec	Key Account Management: Establishing Profitable Customer Relationships	
Geneva	5 Dec 9 Dec	Public Relations & Corporate Communications	
Dusseldorf	5 Dec 9 Dec	Key Account Management: Establishing Profitable Customer Relationships	
Trabzon	5 Dec 9 Dec	Implementing and Managing a Customer Complaints System	
Ukraine	5 Dec 16 Dec	Media Composer Professional Editing	
Muscat	11 Dec 15 Dec	Managing Service Quality and Customer Satisfaction (Certified Customer Management Specialist)	
KualaLumpur	11 Dec 15 Dec	The Essential Skills for Public Relations Practitioners	
Cairo	11 Dec 15 Dec	Certified Sales Professional	
SharmEl-Sheikh	11 Dec 15 Dec	Beyond Customer Service: Building a Customer Centric Organization	
KualaLumpur	11 Dec 15 Dec	Advanced Public Relations	
Casablanca	11 Dec 15 Dec	Advanced Office Management & Effective Administration Skills	
Casablanca	11 Dec 15 Dec	Certified Private Wealth Advisor	

City	Date	Program	€TRAINING PLAN 2022
KualaLumpur	11 Dec 15 Dec	Customer Service & Public Relations	
London	12 Dec 23 Dec	Media Composer Professional Editing	
Trabzon	12 Dec 16 Dec	Achieving Strategy through Leadership	
Milan	12 Dec 16 Dec	Public Relations and Media Skills	
London	12 Dec 16 Dec	Hospitality Events and Conferences Management	
Geneva	12 Dec 16 Dec	Protocol & Event Management (Certified Event Specialist)	
Boston	12 Dec 16 Dec	The Essential Skills for Public Relations Practitioners	
Munich	12 Dec 16 Dec	Achieving Excellence in Customer Service - Providing a Quality Service	
Ukraine	12 Dec 16 Dec	Protocol & Event Management (Certified Event Specialist)	
Paris	12 Dec 16 Dec	Planning and Managing PR Campaigns MBA	
Manama	18 Dec 22 Dec	Customer Service Excellence	
Cairo	18 Dec 22 Dec	Certified Private Wealth Advisor	
Casablanca	18 Dec 22 Dec	Value-Based Selling: Overcoming Price Objections	
Amman	18 Dec 22 Dec	Beyond Customer Service: Building a Customer Centric Organization	
Dubai	18 Dec 22 Dec	Beyond Customer Service: Building a Customer Centric Organization	
Casablanca	18 Dec 29 Dec	The Customer Service & Public Relations Masterclass	
Boston	19 Dec 30 Dec	The Customer Service & Public Relations Masterclass	
Madrid	19 Dec 23 Dec	Customer Service & Public Relations	
Baku	19 Dec 23 Dec	Certified Sales Professional	
Milan	19 Dec 23 Dec	Customer Service & Public Relations	
Trabzon	19 Dec 23 Dec	Power Selling	
Barcelona	19 Dec 23 Dec	Advanced Customer Service Management	
Sydney	19 Dec 23 Dec	The Essential Skills for Public Relations Practitioners	
Cairo	25 Dec 29 Dec	Key Account Management: Establishing Profitable Customer Relationships	
Dubai	25 Dec 29 Dec	Protocol & Event Management (Certified Event Specialist)	
Manama	25 Dec 29 Dec	Advanced Office Management & Effective Administration Skills	
Istanbul	25 Dec 29 Dec	Advanced Public Relations	
Istanbul	25 Dec 5 Jan	Media Composer Professional Editing	
KualaLumpur	25 Dec 29 Dec	Value-Based Selling: Overcoming Price Objections	
KualaLumpur	25 Dec 29 Dec	Strategic Sales Planning and Territory Management	
Manama	25 Dec 29 Dec	Developing Public Relations	
SharmEl-Sheikh	25 Dec 29 Dec	Strategic Sales Planning and Territory Management	
Amsterdam	26 Dec 30 Dec	Advanced Office Management & Effective Administration Skills	
Tbilisi	26 Dec 30 Dec	Implementing and Managing a Customer Complaints System	
Baku	26 Dec 30 Dec	Implementing and Managing a Customer Complaints System	
Trabzon	26 Dec 30 Dec	Helpdesk Planning, Management & Improving Customer Services To Gain Leadership in Customer Service	
London	26 Dec 30 Dec	Public Relations & Corporate Communications	
Rome	26 Dec 30 Dec	Planning and Managing PR Campaigns MBA	
Munich	26 Dec 30 Dec	Power Selling	
Barcelona	26 Dec 30 Dec	Customer Service & Public Relations	
Jakarta	26 Dec 30 Dec	Customer Service Excellence	
Baku	26 Dec 6 Jan	Media Composer Professional Editing	
Paris	26 Dec 30 Dec	Advanced Public Relations Management for Corporations	
Amsterdam	26 Dec 30 Dec	Implementing and Managing a Customer Complaints System	
Madrid	26 Dec 30 Dec	Advanced Public Relations	