

# € TRAINING

Business Image Management





# Business Image Management

## Introduction:

This training program is a comprehensive initiative designed to equip professionals with the skills and knowledge necessary to strategically shape and maintain the perception of their organization. This program focuses on techniques for cultivating a positive corporate image, managing reputation, and aligning organizational values with stakeholder expectations.

## Program Objectives:

At the end of this program, the participants will be able to:

- Strategically analyze and manage the image of their organization, aligning it with business objectives and stakeholder expectations.
- Implement effective communication strategies to enhance brand perception and reputation in the marketplace.
- Identify and address potential risks to the organization's image, fostering resilience and adaptability in managing crises or challenges.
- Cultivate a culture of transparency, integrity, and trust within the organization to strengthen its overall image and credibility.
- Utilize various tools and techniques to measure and evaluate the effectiveness of image management efforts, enabling continuous improvement and refinement of strategies.
- Collaborate cross-functionally to integrate image management practices into organizational processes and decision-making, ensuring consistency and alignment with corporate values.

## Targeted Audience:

- Marketing directors.
- Business owners.
- PR managers, PR Executives & Marketing Executive.
- Branding, product, design & marketing managers.
- Graphic designers in the private sector, public sector, and start-up.

## Program Outlines:

## Unit 1:

### Essential Business Practices:

- Practical Issues.
- Industry Standard Terminology.
- Industry Methodologies, Standards Best Practices.
- Business Mapping of Operations.

## Unit 2:

### Quality Assurance and Identity Management:

- Quality Assurance TQM Issues.
- What Investors Customers Really Think About Your Organization's Image?
- The elements of your corporate identity.
- How to manage your Identity?

## Unit 3:

### Analysis and Communication Evaluation:

- The key tasks for the Analysis team.
- How to interview outsiders and employees?
- How to check how people see your company?
- How to Analyze communication materials?

## Unit 4:

### Identity Program Development and Evaluation:

- How to develop and implement an Identity Program to correct problems and improve management controls?
- If you already have an Identity Program, How to assess its effectiveness?
- Planning Issues.
- Flow Charts.

## Unit 5:

### Technology Integration for Image Management:

- Tools and Technology Issues.
- Information Technology Issues.
- Management Information Needs and Related Systems.
- Implementing Improvements.