

# € TRAINING

Maintenance Management Business Skills &  
Best Practices





# Maintenance Management Business Skills & Best Practices

## Introduction:

Maintenance Management Best Practices are critical for every successful individual and company. This comprehensive 5-day training course has been designed to benefit both qualified new professionals as well as experienced professionals who might need to refresh their skills. It covers all the fundamentals of Maintenance Management that a suitably qualified professional would be expected to carry out during his duty starting with the first steps and building up in a staircase fashion to a fully functional maintenance organization.

## Course Objectives:

At the end of this course, the participants will be able to:

- Instruct Maintenance Management optimization best practice techniques
- Provide opportunities to discuss the application of these best practices
- Provide an opportunity to learn these concepts through practical exercises

## Targeted Audience:

It is highly recommended that all Maintenance, Reliability, Engineering, and technical support staff including leadership and management attend this AZTech training course. If you and your company are interested in greatly increasing productivity, this will be a very valuable training course.

## Course Outlines:

### Unit 1:

- Analyzing the Organizational Objectives.
- What it takes to Satisfy Maintenance Customers Internal & External.

### Unit 2:

- Maintenance Business Environment
- Maintenance Policy.
- Legal & Regulatory Issues.
- Industry Standards...

### Unit 3:

- Maintenance Business Processes.
- Selecting Technology including IT for Maintenance Dept.
- Customer-Centric Maintenance Management.

### Unit 4:

- Product & Service Leadership for Maintenance Departments.
- Good Practices for Managing Maintenance.

## Unit 5:

- Best Practices for Maintenance Management.
- Some Projects for Exceeding Customer Expectations.
- Fast-tracking Change & Improvements.