

# € TRAINING

Leading through VUCA





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## Introduction:

The Leading through VUCA Volatility, Uncertainty, Complexity & Ambiguity training program equips participants with strategies and skills to navigate dynamic and challenging environments effectively. Through a focused curriculum, participants learn to embrace ambiguity, leverage uncertainty, and lead with resilience in volatile and complex situations.

## Program Objectives:

At the end of this program, the participants will be able to:

- Apply techniques to lead, motivate and inspire individuals to their full potential.
- Demonstrate the best leadership principles.
- Develop as an effective and efficient leader in the modern world.
- Understand the impact of VUCA on leading styles in today's dynamic business.
- Critically analyze the VUCA principle.
- Apply powerful skills and techniques to lead through VUCA.
- Increase self-awareness of your leadership ability in today's changing world.

## Targeted Audience:

- Directors.
- Senior Managers.
- Middle Managers.
- Identified talent, high potential and future leaders in the business.

## Program Outlines:

### Unit 1:

#### VUCA: Leadership in the Modern World:

- Defining VUCA in the modern world: the "New Norm".

- Understanding leadership.
- Traditional leadership styles vs. VUCA leadership.
- Emotional intelligence and the self-aware VUCA leader.
- Leading through change: Key principles needed for VUCA.
- Managing expectations: Gen Y and Gen Z.

## Unit 2:

### VUCA: From Volatility to Vision:

- Defining "Volatility" in the VUCA framework.
- Impact of volatility on the team and organization.
- Providing effective leadership in times of volatility.
- Building rapport and developing trust.
- Turning volatility to vision.
- Leading people to the powerful vision.

## Unit 3:

### VUCA: From Uncertainty to Understanding:

- Factors affecting uncertainty.
- Understand your team and organization dynamics.
- Key communication principles to gain understanding.
- Coaching and mentoring to combat and control uncertainty.
- Leading understanding in the workplace.

## Unit 4:

### VUCA: From Complexity to Clarity:

- Why so complex?
- Check and clarify: The keys to gaining clarity.

- Using RACI to define roles and responsibilities.
- Creative thinking to gain clarity.
- Problem-solving and decision-making methods to aid clarity.
- Communicating clarity to your people.

## Unit 5:

### VUCA: From Ambiguity to Agility:

- Defining ambiguity vs. agility in VUCA.
- Using AGILE & Kaizen to lead and manage.
- Developing an agile team: Empowerment.
- Building organization agility: The agile leader.
- Summary.
- Next steps.