

€ TRAINING

Virtual Team Leadership





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Introduction:

The training program builds skills in two areas vital to the success of a virtual team, distance management and team leadership. By combining theory with experiential exercises, participants develop the skills required to meet the demands of the constantly changing global work environment.

Program Objectives:

At the end of this program, the participants will be able to:

- Create strategies for overcoming obstacles to virtual management.
- Create a team environment despite challenges from geography, time zones, and culture.
- Understand the distinction between traditional and virtual leadership skills, competencies, and attitudes needed to motivate workers across boundaries.
- Review the benefits and challenges of working in various distant locations and with other organizations to deliver services and projects.
- Gain new skills and tools required to lead across boundaries.
- Manage performance virtually.

Targeted Audience:

- Entry-level employees seeking to develop foundational skills.
- Mid-level managers aiming to enhance their leadership capabilities.
- Experienced professionals looking to advance their expertise in a specific field.
- Individuals transitioning into new roles or industries.
- Teams or departments within organizations seeking tailored training solutions.
- Employees interested in continuous learning and professional development.

Program Outlines:

Unit 1:

The Virtual Leader:

- The Changing Global Industries.
- Global Cultures and how they differ.
- The Impact of Technology on Virtual Management.
- The fundamentals of Virtual VS Direct Leadership.
- The Competencies of Virtual Leadership.

Unit 2:

The Administration Competencies of Virtual Leadership:

- The Two components of Organizing Leadership.
- Using virtual organization tools for calendar, time and media management.
- Creating a well-developed sense of both self-awareness and awareness of others.
- Effective delegating techniques of Virtual Leadership.
- The power of empathy in motivating virtual teams.

Unit 3:

Communication and Diligence of Virtual Leadership:

- Setting Clear Goals and Internal Communication Vertically and Horizontally.
- Developing Virtual listening skills.
- Using multiple forms of media for distance communications.
- Keeping your hands on the wheel of control.
- Continuous learning and knowledge transfer.
- Empowerment VS Delegation.

Unit 4:

Team Building Virtual Leadership:

- Setting the roles and rules for the Team.
- Understanding team dynamics and team Styles.
- Matching your Leadership Style to the team in multi-cultures.

- Team building for Succession Planning.
- Motivating across boundaries.
- Leading multi-generational and multi-geographical dispersed resources.
- Building a synergistic culture from multi-cultures.
- The power of cultural dynamics in productivity.

Unit 5:

Trust and Virtual Leadership:

- The Speed of Trust in an organization.
- Building and Keeping Trust across boundaries.
- The role of ethics and integrity play in building trust.
- Humility is a characteristic of a highly effective virtual leader.
- Case Studies on building trust.