

# € TRAINING

Security Incident Management and  
Investigations





# Security Incident Management and Investigations

## Introduction:

This training program offers comprehensive instruction in effectively managing security incidents and conducting thorough investigations. Through it, participants will be equipped with the skills necessary to handle security incidents professionally and ensure the integrity of investigative processes.

## Program Objectives:

At the end of this program, participants will be able to:

- Explain and apply the principles of Incident Management to their workplace.
- Apply Incident Management methodology and create a plan to recover the business quickly from a threat or incident.
- Explain the basic fundamentals of an investigation.
- Demonstrate how to conduct a basic internal investigation within their organization.
- Conduct a complete crime scene preservation investigation from start to finish.

## Targeted Audience:

- Security managers/supervisors and personnel.
- Company investigators.
- Human resource professionals.
- Site managers.
- Safety and incident response team members.
- Business owners.
- Anyone involved in incident management and investigations.

## Program Outlines:

### Unit 1:

#### Introduction to Incident Management and Investigations:

- Incident management, Incident response.
- Differences between an Emergency, Incident, and Accident.
- Security incidents and safety incidents.
- Business Continuity Management BCMO.
- Investigation case studies.
- Evidence collection and continuity of evidence.
- External and internal investigations.
- Locard's Exchange Principle.

## Unit 2:

### The Fundamentals of Incident Management:

- Initial response, Incident classification, Incident management team requirements.
- Reporting and escalation procedures.
- Integrated Incident Management Response.
- Site-specific emergency procedures.
- 5 Priorities when responding to specific Incidents.
- Conducting debriefs post-incident.
- 5C's to Incident Management.

## Unit 3:

### Application of Incident Management Plan:

- What is an Incident Management Plan?
- Constructing an Incident Management Plan for your organization.
- Techniques required to implement the plan.
- Implement the incident management plan.

## Unit 4:

### Principles of Investigations:

- Locard's Exchange Principle.
- Establishing an investigative mindset.
- Observation skills.
- Rules of Investigation.
- Planning an investigation.
- Decision-making process.
- Working with victims and suspects.

## Unit 5:

### Principles of Investigations:

- Priorities on attending the scene.
- Principles and types of search.
- Types, value, and collection of evidence.
- Crime scene preservation.
- Crime typology and how it affects investigations.
- Common Questions and Answers regarding investigations.
- Investigation Methodology.