

€ TRAINING

Quality Control Management



30 September -
4 October 2024
Lisbon (Portugal)



Quality Control Management

REF: A96 DATE: 30 September - 4 October 2024 Venue: Lisbon (Portugal) - Fee: 5940 Euro

Introduction:

This training program provides professionals with the essential knowledge and skills to implement and manage effective quality control systems. It empowers them to lead quality control initiatives and foster a culture of quality within their organizations.

Program Objectives:

At the end of this program, participants will be able to:

- Understand the principles and practices of quality control management.
- Develop and implement robust quality control systems.
- Utilize various quality control tools and techniques.
- Analyze and improve processes to ensure consistent quality.
- Lead quality control initiatives and foster a culture of quality within their organizations.

Targeted Audience:

- Quality control managers and supervisors.
- Production and operations managers.
- Quality assurance professionals.
- Process improvement specialists.
- Organizations seeking to enhance their quality control processes.

Program Outlines:

Unit 1:

Foundations of Quality Control Management:

- Introduction to quality control management principles and concepts.
- The role of quality control in ensuring product and service excellence.
- Key components of an effective quality control system.

- Understanding quality standards and regulations.
- Case studies demonstrating successful quality control management.

Unit 2:

Developing and Implementing Quality Control Systems:

- Steps for designing and implementing quality control systems.
- Identifying critical quality control points and setting quality standards.
- Developing quality control plans and procedures.
- Integrating quality control systems with other organizational processes.
- Tools and resources for supporting quality control implementation.

Unit 3:

Quality Control Tools and Techniques:

- Overview of common quality control tools control charts, histograms, Pareto analysis.
- Statistical process control SPC and its application in quality control.
- Techniques for root cause analysis and problem-solving.
- Implementing sampling methods and inspection procedures.
- Utilizing Six Sigma and Lean methodologies for quality improvement.

Unit 4:

Process Analysis and Improvement:

- Techniques for process mapping and analysis.
- Identifying and eliminating process inefficiencies and defects.
- Continuous improvement strategies for maintaining quality standards.
- Implementing corrective and preventive actions.
- Best practices for monitoring and evaluating process performance.

Unit 5:

Leading Quality Control Initiatives:

- Building a culture of quality within the organization.
- Engaging employees in quality control activities and training.
- Communicating the importance of quality control to stakeholders.
- Leading cross-functional teams in quality control projects.
- Sustaining quality control improvements through leadership and commitment.