

# Mini MBA in Health Quality Management

11 - 15 August 2024 Cairo (Egypt)



## Mini MBA in Health Quality Management

REF: M2358 DATE: 11 - 15 August 2024 Venue: Cairo (Egypt) - Fee: 3520 Euro

### Introduction:

The Mini MBA in Health Quality Management is a comprehensive training program designed to equip healthcare professionals and administrators with essential skills and knowledge in the field of healthcare quality management. This intensive program offers a condensed version of a traditional MBA curriculum tailored to the specific needs of the healthcare industry.

## **Objectives:**

#### At the end of this program, participants will be able to:

- Acquire a solid foundation in healthcare quality management principles and concepts.
- Develop the skills to identify and analyze quality improvement opportunities within healthcare organizations.
- Implement effective strategies for enhancing patient safety and care quality.
- Understand the regulatory and accreditation requirements related to healthcare quality management.
- Lead and manage quality improvement initiatives within their healthcare settings.

## **Targeted Audience:**

- Hospital and healthcare facility managers.
- Quality improvement coordinators.
- Healthcare administrators.
- Physicians and nurses.
- Healthcare policy analysts.
- Healthcare consultants and educators.

## Outline:

#### Unit 1:

#### Introduction to Healthcare Quality Management:

• Overview of healthcare quality management.



- Historical perspectives and evolution of quality in healthcare.
- Key quality management frameworks and models.
- The role of leadership in quality improvement.

#### Unit 2:

#### **Quality Measurement and Assessment:**

- Methods for measuring healthcare quality.
- Data collection and analysis techniques.
- Quality indicators and benchmarking.
- Performance measurement in healthcare.

#### Unit 3:

#### Healthcare Accreditation and Regulation:

- Accreditation bodies and standards in healthcare.
- Compliance with regulatory requirements.
- Preparing for accreditation surveys and audits.
- Continuous readiness for compliance.

#### Unit 4:

#### Quality Improvement Tools and Techniques:

- Root cause analysis.
- Six Sigma and Lean methodologies in healthcare.
- Process improvement and redesign.
- Change management in quality improvement.

#### Unit 5:

#### Patient Safety and Risk Management:

• Patient safety culture and principles.



- Identifying and mitigating risks in healthcare.
- Error reporting and analysis.
- Developing a culture of safety.