

# € TRAINING

KPI Certification



10 - 14 November 2024  
Amman (Jordan)  
ibis Amman



# KPI Certification

REF: H2305 DATE: 10 - 14 November 2024 Venue: Amman (Jordan) - ibis Amman Fee: 3350 Euro

## Introduction:

we will delve into the world of Key Performance Indicators and equip you with the knowledge and skills necessary to effectively design, implement, and manage KPIs in various organizational settings. Key Performance Indicators are vital tools that help businesses measure progress, identify areas for improvement, and achieve their strategic goals. Throughout this training, we will explore the essential concepts, methodologies, and best practices related to KPIs, providing you with practical insights and hands-on experience.

## Course Objectives:

At the end of this course the participants will be able to:

- Understanding KPI Fundamentals
- KPI Development
- KPI Implementation
- KPI Monitoring and Analysis
- KPI Reporting and Communication
- KPI Optimization

## Targeted Audience:

- Managers and Executives
- Business Analysts and Data Analysts
- Project Managers
- Consultants and Advisors
- Entrepreneurs and Business Owners

## Course Outlines:

### Unit 1: Introduction to Key Performance Indicators

- Understanding the concept of KPIs and their significance in organizational performance.
- Different types of KPIs and their applications.

- Linking KPIs to business objectives and strategies.

## Unit 2: Developing Effective KPIs

- Identifying relevant KPIs based on industry, department, and goals.
- Defining KPI metrics and setting targets.
- Avoiding common pitfalls in KPI development.

## Unit 3: Implementing KPIs

- Strategies for successful KPI implementation.
- Integrating KPIs into existing performance management systems.
- Overcoming challenges during the implementation process.

## Unit 4: Monitoring and Analyzing KPIs

- Data collection and tracking methods.
- Analyzing KPI data to gain actionable insights.
- Using KPIs for performance evaluation and decision-making.

## Unit 5: KPI Reporting and Optimization

- Designing effective KPI dashboards and reports.
- Communicating KPI results to stakeholders.
- Continuous improvement and optimization of KPIs.