

# € TRAINING

The Essential Skills for Public Relations  
Practitioners



20 - 24 May 2024  
Madrid (Spain)



# The Essential Skills for Public Relations Practitioners

REF: X1560 DATE: 20 - 24 May 2024 Venue: Madrid (Spain) - Fee: 5300 Euro

## Introduction:

The Essential Skills for Public Relations Practitioners program is a comprehensive training program designed to equip professionals with the fundamental skills needed in the field of public relations. It covers essential topics. Through hands-on exercises and practical case studies, participants develop a strong foundation to excel in various aspects of PR practice.

## Program Objectives:

At the end of this program the participants will be able to:

- Carry out the functions of public relations in a dynamic environment.
- Design and coordinate PR programs.
- Exercise the key communication skills that are essentials to carrying their PR duties effectively.
- Apply their know-how while dealing with internal and external publics.
- Understand the role of a PR professional in supporting the public image and organizational reputation.
- Enhance their verbal and non-verbal communication skills.
- Plan and execute a press conference.

## Targeted Audience:

- PR Managers and Supervisors.
- PR Junior and Senior Practitioners
- Other key personnel whose work involves contact and interaction with both internal and external publics.

## Program Outlines:

### Unit 1:

#### PR in a Changing Context:

- The rise and development of PR.
- What is PR.

- The Scope of PR work.
- Setting PR Goals.
- Guiding policies of PR Practitioners.
- PR campaigns & Programs.
- PR New purposes and aspects.
- Building and Supporting the Public image.

## Unit 2:

### Functions of PR:

- PR principles.
- The Planning and Execution of PR Programs.
- Elements of successful planning.
- Main qualities of PR Practitioners.
- PR status in the organization.
- Duties of PR Practitioners.

## Unit 3:

### Communication Skills:

- Defining internal and external public.
- Essential components in communication.
- The Distribution and impacts of communication.
- Creating powerful communication.
- Communication purposes.
- Overcoming obstacles to effective communication.
- Non-verbal communication.
- Understanding challenging audience.
- Handling difficult characters.

## Unit 4:

### Communication Skills:

- Written communication.
- Fundamentals of writing.
- Writing for the media.
- Creating an effective press release.
- Preparing newsletters.
- Sketching and creating brochures.
- Preparing Written pieces for journals.
- Oral communication.
- Types of verbal communication.
- Preparing a speech.
- Practicing your speech.
- Non-verbal Communication.

## Unit 5:

### Press Conferences:

- What is a press conference?
- Why holding a press conference.
- Handling a press conference.
- Preparing the media kit.
- Establishing good media relations.
- Dealing with Media While handling a crisis.