

Contract Administration: Understanding and Implementing Contractual Obligations





# Contract Administration: Understanding and Implementing Contractual Obligations

REF: U1187 DATE: 7 - 11 July 2024 Venue: Cairo (Egypt) - Fee: 3520 Euro

#### Introduction:

The overall aim of this course is to provide participants with the knowledge, concepts, skills, and tools necessary to manage and administer contracts post-award. Participants in this interactive course will learn all the processes and activities required to implement contractual obligations. The course will also cover contract administration best practices.

## Course Objectives:

At the end of this course the participants will be able to:

- Outline the major activities and steps of contract administration
- Identify administration tools that are used during the implementation as well as the role of the contract administrator
- Create a system to evaluate contractors and determine their strengths and weaknesses and demonstrate the importance of partnership in contract administration
- Explain the different types of variation orders, claims, and damages
- Prepare for negotiating contract variations and claims in order to reach a satisfactory settlement

#### **Targeted Audience:**

• All those involved in any aspect of implementing, managing, or administering contracts in the post-award phase of the contracting process and who want to learn about the best practices in contract administration.

#### Course Outlines:

#### Unit 1: Principles of Contracts:

- Elements of a contract
- Contract framework
- Purposes of contract administration
- Difficulties encountered in contract administration
- · Contract administration major steps
- · Competencies of contract administrators

#### Unit 2: Contract Administration Tools:

- · Key principles
- Knowing your contract
- Contract provisions affecting implementation
- Tools and techniques for contract administration
  - Dissection technique
  - · Records management system
  - Change control system
  - · Claims administration
  - Issues and risks logs



- Risk management plans
- Roles and responsibilities
- Performance reporting
- · Developing schedule plans
- Lessons learned
- · International contracting

#### Unit 3: Contractor Evaluation:

- Questionnaire and surveys
- Contractor's ratings
- Key performance indicators
- Targets and benchmarks
- Service level agreement SLA
- Managing subcontractors
- Partnership with contractors

### Unit 4: Changes, Claims, and Disputes:

- Changes and variation orders
- Change process
- · Breach of contract
- Money damages
- Equitable remedies
- · Claims and disputes
- Alternative dispute resolution
  - Mediation
  - Arbitration
- Contract closeout

### Unit 5: Negotiation:

- Negotiation preparation
- Negotiation objectives
- · Negotiation guidelines