

Advanced Emotional Intelligence





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REF: Z2325 DATE: 12 - 16 May 2024 Venue: Manama (Bahrain) - Fraser Suites Seef Bahrain Fee: 4925 Euro

#### Introduction:

This training program delves deeply into understanding and managing emotions, both in oneself and others, through advanced techniques and strategies. It emphasizes not just awareness but also practical application, fostering a deeper level of emotional mastery and interpersonal effectiveness.

## **Program Objectives:**

### At the end of this program, participants will be able to:

- Develop emotional excellence in yourself and in others.
- · Create a work culture where employees feel they add value.
- Motivate employees effectively.
- Develop positive eustress in your life and a healthy work life balance.
- Nurture teamwork among your employees.
- Break communication barriers.
- · Create positive relationships.

## Targeted Audience:

- All leaders who want to create an emotionally excellent workplace which is productive.
- Executives and leaders seeking to enhance their leadership effectiveness through advanced emotional intelligence skills.
- Human resources professionals interested in developing comprehensive emotional intelligence training programs for their organizations.
- Mental health professionals and coaches looking to deepen their understanding and practice of emotional intelligence techniques for client support and personal growth.

## **Program Outlines:**

#### Unit 1:

Advanced Understanding of Emotional Intelligence and Emotional Excellence:



- History of Emotional Intelligence.
- Emotional Intelligence El Defined and Applied at Work.
- Emotional Intelligence Blueprint.
- Developing Optimism and Overcoming Pessimism.
- Validating Emotions in Ourselves and Others.
- Applying Emotional Excellence at Work.

#### Unit 2:

## Understanding and Managing Emotional Stress, Anxiety & Depression:

- Understanding Emotional Stress.
- Stressors On Our Lives.
- · Anxiety and Depression.
- · Recognizing Anxiety Disorders.
- Dealing with Post-traumatic Stress Disorder.
- Managing Depression.

#### Unit 3:

#### Understanding Human Development for Building a Healthy Self-esteem:

- Understanding Healthy Human Development.
- Applying the EriksonIs Stages of Psychosocial Development.
- Improving Self-esteem.
- Understanding Our Inner Dialogue.
- The Power of Thought.
- · Create What You Want.

## Unit 4:

## **Emotionally Excellent Relational Skills:**

· Creating Positive Relationships.



- Growing Our Self-awareness.
- Breaking Communication Barriers.
- Applying Effective Communication Strategies.
- Frames of Reference.
- Creating Synergy in Teams.

## Unit 5:

### Emotional Excellence for Work-Life Balance:

- Eustress and How It Affects Us.
- Building a Solid Foundation.
- Mental Strategies.
- Managing Distress at Work.
- Holistic Management of Negative Stress.
- Developing an Action Plan.