€TRAINING

Business Process Reengineering BPR

20 - 24 May 2024
London (UK)
Landmark Office Space

Business Process Reengineering BPR

REF: M1082 DATE: 20 - 24 May 2024 Venue: London (UK) - Landmark Office Space Fee: 5300 Euro

Introduction:

This training program is designed to equip participants with the knowledge and skills needed to analyze and redesign business processes for improved performance. This program typically covers methodologies, tools, and techniques used in BPR initiatives, such as process mapping, stakeholder analysis, and change management.

Program Objectives:

At the end of this program, the participants will be able to:

- Understand the principles of BPR.

- Plan, implement and evaluate BPR in the organization.

- Use BPR tools effectively.

- Manage the BPR process.

- Deal with typical BPR challenges.

Targeted Audience:

- Business Managers.

- Business Process Analysts.

- Process Owners.

- Business and Systems Analysts.

- Information Technology Professionals.

- BPR Project Leaders.

- BPR Project Team Members and Quality Specialists.

Program Outlines:

Unit 1:

Introduction:

- Developing a Business Process Redesign and Re-engineering BPR Vision.

- What are the benefits of Business Process Redesign and Reengineering BPR?

- How BPR works in both the private sector and the government?

- The Principles of BPR and how they work.

- Reasons for implementing BPR.

Unit 2:

Applying the BPR Method:

- Business Process Redesign and Re-engineering BPR Method.

- Managing a BPR implementation project.

- A BPR Framework.

- The BPR Conceptual Model.

- BPR Key Questions.

Unit 3:

BPR Step by Step:

- Business Process Reengineering activities.

- Identity and Communicating the Vision for Change.

- Put Together a BPR Team.

- Identifying Ineffective, Inefficient, and Unresponsive Processes.

- Define Relevant Process Measures.

- Analyze the Process measures and identify improvements.

Unit 4:

Change Management Process for BPR:

- Process Reengineering and Change Management.

- Preparing for change.

- Managing change.

- Reinforcing change.

- Applying a change management model.

Unit 5:

Using BPR as a Foundation for Continuous Improvement:

- Ensuring thorough Analysis of Processes.

- Understanding the facets of resistance to change.

- Ensuring Project Success.

- Possible Impediments to Improvement.

- Business Process Redesign and Reengineering - the Business Case.