€TRAINING

Leading High Performing Teams

11 - 15 November 2024
Kuala Lumpur (Malaysia)

Leading High Performing Teams

REF: M108 DATE: 11 - 15 November 2024 Venue: Kuala Lumpur (Malaysia) - Fee: 5300 Euro

Introduction:

This program equips participants with the essential skills and knowledge to effectively lead high-performing teams. Participants will gain the expertise needed to inspire, motivate, and manage teams efficiently in dynamic and challenging environments.

Program Objectives:

At the end of this program, the participants will be able to:

- Understand their role as a leader.

- Identify and leverage talent within the team.

- Engage and motivate the team with shared vision and values.

- Establish clear objectives and standards of performance for their team.

- Measure and manage team performance.

- Manage and resolve conflict and challenges effectively.

- Optimize team flexibility and commitment.

Targeted Audience:

- Mid to Senior-level Managers: Seeking to enhance their leadership skills to drive high performance within their teams.

- Human Resources Professionals: Focused on cultivating effective team leadership strategies and fostering a positive work culture.

- Project Managers: Striving to optimize team dynamics and productivity to achieve project goals efficiently.

- Team Leaders: Aimed at refining their leadership abilities to inspire and guide their teams toward excellence.

- Organizational Leaders: Interested in developing a cohesive and empowered team culture to achieve overarching business objectives.

Program Outlines:

Unit 1:

Teams and Their Leaders:

- Teams, leaders, and managers.

- Key leadership tasks.

- Influence, authority and power.

- Leadership styles and style flexibility.

- Self-awareness.

- Emotional intelligence and rapport.

Unit 2:

Vision, Direction & Alignment:

- Creating a shared vision.

- Aims, objectives and goal alignment.

- Developing meaningful objectives and indicators.

- Divergent approaches to problem-solving.

- Communicating a compelling vision.

- Delivering challenging messages.

Unit 3:

Team Dynamics:

- Team development.

- The sociology of the team.

- Characteristics of high-performing teams.

- Balancing team roles.

- Non-traditional team structures.

- Delegation and empowerment.

Unit 4:

Developing The Team:

- Learning and competence.

- Building a coherent team.

- Self-managing teams and their challenges.

- Coaching, mentoring, and self-directed learning.

- Feedback and appraisal.

- Leveraging team strengths for peak performance.

Unit 5:

Performance & Conflict Management:

- Defining performance.

- Approaches to measuring team and individual performance.

- Performance through the eyes of the customer.

- Performance management: science or art?

- Conflict as a catalyst for team development.

- Dealing with challenging interpersonal relations.