

# € TRAINING

Business Process Analysis BPA



29 December 2024 -  
2 January 2025  
Amman (Jordan)  
ibis Amman



# Business Process Analysis BPA

REF: M2110 DATE: 29 December 2024 - 2 January 2025 Venue: Amman (Jordan) - ibis Amman Fee: 3350 Euro

## Introduction:

The Business Process Analysis BPA training program provides participants with the knowledge and skills to analyze, streamline, and optimize business processes. By mastering BPA methodologies and tools, participants can drive operational excellence and enhance overall business performance.

## Program Objectives:

At the end of this program, participants will be able to:

- Process flowcharts, SWOT analyses, organizational charts, and scoring matrices are created.
- recognize visual modeling techniques.
- Make technical and business visual models.
- Understand how to recognize and model existing business processes can help you flourish in organization.
- Measure and record business procedures.
- Conduct analysis, decide on alternate recommendations, and support them.

## Targeted Audience:

- Quality Manager and Quality Engineers.
- Business Process Owners.
- Process Improvement Managers.
- System implementers.
- Management representatives.
- System coordinators.
- Change managers.
- Improvement teams.

## Program Outline:

### Unit 1:

## Business Process:

- Knowledge of business processes.
- Business Process The Value of Business Process Analysis and Modeling.
- Redesign of Business Processes.

## Unit 2:

### Business Process found Enterprise Context:

- Business Enterprise Architecture.
- Model for Business Capability.
- Context for Business Analysis Life Cycle.
- Examine the operational procedures Flow chart.
- Overview of the Artifacts for Business Process Analysis and Modeling.

## Unit 3:

### Understand the Project/Process Scope:

- First-step information gathering.
- Create a business Contextual Map.
- Describe the company. Perform a stakeholder analysis.
- Recognize the business and technological environment.

## Unit 4:

### Identify as well as Structure Business Processes:

- Conduct Event Analysis.
- Structure the Process.
- Define the Processes.

### Leverage Process Analysis:

- Determine the needs for the solution using the use cases resulting from the pain point/opportunity analysis.

- Use Case Inventory should contain Use Case Descriptions.
- Keep a record of the To Be Solution Scope.

## Unit 5:

### Understand and also Document of the Process:

- Process Model.
- BPMN.
- Build a procedure Flow Diagram.
- Describe the Process Flow Diagram.
- Identify as well as Document Business Rules.

### Continuous Improvement:

- Improvement of the Process Constantly.
- Measurement of Performance.
- Create a continuous process improvement program to keep an eye on the processes.