



Quality Management: ISO 9001 Lead  
Implementer



6 - 10 May 2024  
Milan (Italy)



# Quality Management: ISO 9001 Lead Implementer

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## Introduction

The goal of the five-day ISO 9001 Lead Implementer training course is to assist you in gaining the skills required to establish, implement, operate, maintain, and continuously improve a QMS. The purpose of this training course is to provide you with in-depth understanding of ISO 9001 regulations as well as the best practices and methods for setting up and maintaining a QMS.

Attending this training program will enable you to assist firms in managing the quality of their goods and services using a methodical and research-based approach. Along with this, you will discover the value of putting the needs of the customer first and the advantages of establishing an organizational culture that supports and encourages excellence.

An examination for certification is given after the training program. You can apply for the "Certified ISO 9001 Lead Implementer" certification if you pass. The "ISO 9001 Lead Implementer" credential, which is validated and widely recognized, attests to your proficiency in implementing a QMS based on ISO 9001 requirements.

## Course Objectives

At the end of this course, participants will be able to:

- Describe the core ideas and tenets of a quality management system QMS based on ISO 9001.
- From the implementer's vantage point, interpret the requirements of ISO 9001 for a QMS.
- Utilizing the PECB's IMS2 Methodology and other best practices, begin and plan the implementation of a QMS based on ISO 9001.
- Assist a company in running, keeping up, and consistently enhancing a QMS based on ISO 9001
- Prepare a company to go through a certification audit from a third party.

## Targeted Audience

- Personnel in charge of preserving and enhancing the caliber of the organization's goods and services
- Personnel in charge of satisfying client needs
- Consultants, advisors, and other professionals that want to learn more about the standards of ISO 9001 for a QMS
- Professionals interested in learning about the PECB's IMS2 Methodology for putting in place a QMS
- Those in charge of ensuring that the QMS adheres to ISO 9001 requirements
- Members of the operation and implementation teams for the QMS
- The people who want to work in quality management

## Course Outline

### Unit 1: Introduction to ISO 9001 and the initiation of a QMS implementation

- Structure and goals of a training program
- Overview of the ISO, management systems, and ISO 9000 series
- Overview of quality and QMS based on ISO 9001
- Launching the installation of the QMS

- Commitment and leadership
- High standards
- Attributions, mandates, and powers

## Unit 2: Implementation plan of a QMS

- Setting of the business
- QMS range
- Taking steps to address opportunities and dangers
- Exemplary goals
- Change administration
- Resources
- Competence

## Unit 3: Implementation of a QMS

- Consciousness and dialogue
- The control of written information
- Product and service requirements
- The creation of new goods and services
- Outsourcing
- Service delivery and production
- Evaluation, analysis, and measurement

## Unit 4: QMS monitoring, continual improvement, and preparation for the certification audit

- Internal audit
- Management reviews
- Nonconformities and corrective actions
- Continual improvement
- Preparation for the certification audit
- Closing of the training course

## Unit 5: Certification Exam